

# Fall 2009 Quarterly Newsletter

Published November 12, 2009

## CHAMPS Awards Exceptional Region VIII Leaders

Every year CHAMPS recognizes outstanding individuals for their service to the community health center movement. Nominations are made by Region VIII State Primary Care Associations and Community Health Centers, winners are chosen by the CHAMPS Executive Committee, and presentations are made during the annual CHAMPS Board of Directors Meeting in conjunction with the CHAMPS/NWRPCA Annual Primary Care Conference.



*Please congratulate the 2009 CHAMPS Awardees:*

- ★ **Ramona Larsen**, CFO of Wayne Community Health Center in Utah, was awarded the **Exceptional Administrative Leadership Award** for demonstrating dedication to the health center mission through exceptional leadership and expertise.
- ★ **Elbert "Dean" Brown**, retired Board Chairman of Denver Community Health Services in Colorado, was given the **Exceptional Board Leadership Award** in recognition of his service to Denver Health and to the community.
- ★ **Dennis Royal**, Executive Director of Community Action Partnership of Natrona County in Wyoming, received the **Outstanding Advocate of the Underserved Award** for demonstrating dedication to the health center mission through exceptional leadership and service.
- ★ **Christopher Tonozzi, MD**, Glenwood Site Medical Director of Mountain Family Health Centers in Colorado, was awarded the **Exceptional Clinical Leadership Award** for demonstrating innovation, clinical excellence, and commitment to providing quality health care for all.



Visit [www.CHAMPSonline.org/Events/Conference.asp](http://www.CHAMPSonline.org/Events/Conference.asp) for more details about these exemplary individuals, to review the topics, speakers, and events of the recent 2009 conference, and for preliminary details about the **2010 Annual Primary Care Conference** scheduled for October 23-27, 2010 in Denver, CO.

Pictured from top: Ramona Larsen, Dennis Royal, Dean Brown, Christopher Tonozzi

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- Workforce: Upcoming Recruitment Webcast; Independent Learning Opportunities; Workforce Funding in RVIII; Simplified NHSC Application; Workforce E-Newsletter
- MPCN: Spanish Language Resources on CHAMPS Website; Recent H1N1 Vaccination Teleconference; H1N1 Resources; Cultural Competency Training; MPCN Strategic Planning
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## ***Recent CHAMPS Strategic Planning***

During the recent NWRPCA/CHAMPS Annual Primary Care Conference, the CHAMPS staff and Executive Committee met to participate in strategic planning, the results of which will guide CHAMPS offerings for the upcoming three years. Participants utilized results from the fall CHAMPS Strategic Planning Survey that collected input from senior leadership staff at Region VIII health centers and Primary Care Associations, and the process focused on re-evaluating the CHAMPS Mission, Vision, and Values, defining strategic goals, and determining the strategic intent and objectives for each identified goal area. As a result of this process, CHAMPS has approved updated versions of the Mission, Vision, and Values and identified four strategic goal areas. Strategic intent and objectives for the goal areas remain in the draft stages, and will be incorporated into the finalized CHAMPS Strategic Plan to be approved by the CHAMPS Executive Committee.

### **Updated CHAMPS Mission:**

*To provide opportunities for education and training, networking, and workforce development to Region VIII community health centers so we can better serve our patients and communities.*

### **Updated CHAMPS Vision:**

*All patients and communities benefit from the impact of the resources that CHAMPS provides to community health centers.*

### **CHAMPS Strategic Goal Areas:**

*Branding, Education and Training, Networking, Regional Advocacy*

### **Updated CHAMPS Values:**

**S**upport  
**E**xcellence  
**R**esponsiveness  
**V**ision  
**I**ntegrity  
**C**ollaboration  
**E**ffectiveness

## ***Funding Supports Region VIII Community Health Centers***

At the end of September, Health and Human Services (HHS) Secretary Kathleen Sebelius announced several grant awards that will benefit health centers across the nation.

**Health Information Technology:** \$27.8 million was awarded to implement electronic health records and other health information technology, with the intent to reduce waste in the system and improve the safety and quality of healthcare for the growing number of health center patients.



**Outreach and Enrollment for Children:** \$40 million was awarded to organizations that target geographic areas with high rates of uninsured children who are eligible for either Medicaid or the Children's Health Insurance Program (CHIP). The grants will be used to seek out eligible children and help families with the application process.

### ***Congratulations to the following Region VIII Grantees!***

#### Health Information Technology:

- ★ Colorado Coalition for the Homeless, CO
- ★ Colorado Community Managed Care Network, CO

#### Outreach & Enrollment:

- ★ Association for Utah Community Health, UT
- ★ Wind River Health Systems, Inc., WY

*Please see page 5 for more recent federal awards supporting Region VIII health centers.*

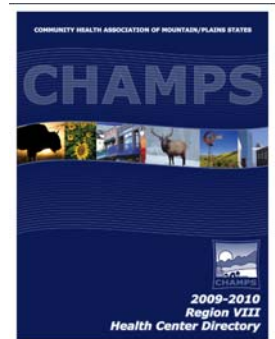
## ***Please Watch Your Inbox: 2009 CHAMPS Satisfaction Survey***

Within the next two months, CHAMPS will be distributing the **2009 CHAMPS Satisfaction Survey** to assess regional satisfaction with CHAMPS programs and services. The survey will take approximately 10 minutes to complete, and responses will be used to report on CHAMPS programming and to design future offerings in conjunction with the CHAMPS Strategic Plan. Watch your email inboxes, and thank you in advance for your input.



### ***CHAMPS Region VIII Directory Now Available***

Every two years CHAMPS compiles a comprehensive list of all Region VIII Community, Homeless and Migrant Health Centers (CHC) and state Primary Care Associations. The CHAMPS Region VIII Health Center Directory is published to facilitate communication between the professional staff of these organizations. The **CHAMPS 2009-2010 Region VIII Health Center Directory** is now available online and in print. A complimentary copy has been mailed to the Executive Directors of all member organizations, and all CHAMPS members can access the searchable version online located in the **Members Only** section of the CHAMPS website. Paper copies can be ordered online, and are available for members and non-members alike.



*To order a copy of the directory, please download an order form at [www.CHAMPSonline.org/Tools/PubsElectronicMedia/PubsMediaDocs/DirectoryOrder2009.pdf](http://www.CHAMPSonline.org/Tools/PubsElectronicMedia/PubsMediaDocs/DirectoryOrder2009.pdf)*

### ***Welcome CHAMPS Interns!***

CHAMPS is pleased to welcome fall 2009 interns **Melanie Glowacki** and **Kara Harrington**. Melanie, the new **Quality Improvement Intern**, received a Bachelor of Arts in Political Science from the University of Colorado Denver, and is currently a candidate for the Masters of Public Administration at the University of Colorado Denver. She is working on a CHAMPS initiative to provide Region VIII health centers with accessible quality improvement tools. Kara, the **Clinical and Workforce Projects Intern**, received a Bachelor of Arts in Political Science from Gonzaga University, and is working toward a degree in Naturopathic Medicine. She is dedicated to supporting the wide array of CHAMPS clinical and workforce programs, including the Distance Learning Program, website resources, publications including this newsletter, and more.

*Please join us in welcoming Melanie and Kara to CHAMPS!*

### ***Coming Soon: Region VIII UDS Summary with NEW Focus on Health Center Business Plan Measures!***

Each year CHAMPS publishes a summary of Region VIII Uniform Data System (UDS) information, including a five year trend of CHC users, staffing, encounters, and income figures. In 2009 this report will be enhanced to include a three-year trend comparing Region VIII and national figures for **total cost per patient** and **medical cost per medical encounter**, two Health Center Program Business Plan Performance Measures. Also included will be selected factors relating to these performance measures, including a focus on special populations, user language preferences, location, and enabling services, with comparisons to overall encounters, patients, and revenue. This publication will be distributed soon after the Health Resources and Services Administration (HRSA) releases the 2008 Regional and National UDS reports.

*Watch for this report, and explore summaries from past years, by visiting [www.CHAMPSonline.org/Tools/PubsElectronicMedia/Publications/default.asp#UDSsummary](http://www.CHAMPSonline.org/Tools/PubsElectronicMedia/Publications/default.asp#UDSsummary)*

### ***Members, Submit Conference Reimbursement Requests by 12/15***

CHAMPS Organizational Members may qualify for registration scholarships and clinician travel reimbursement for staff attending the recent 2009 NWRPCA/CHAMPS Annual Conference. Please submit your reimbursement forms to [julie@CHAMPSonline.org](mailto:julie@CHAMPSonline.org) no later than December 15, 2009!

*Download reimbursement forms at [www.CHAMPSonline.org/Events/Conference.asp#assistance](http://www.CHAMPSonline.org/Events/Conference.asp#assistance).*

## WORKFORCE DEVELOPMENT NEWS

*Encouraging successful careers and strong, cutting-edge organizations by providing live and archived continuing education, recruitment and retention tools, and the latest information on current trends and statistics*

### **Register Now! Upcoming CHAMPS Recruitment Webcast**

CHAMPS is pleased to announce an upcoming live webcast for health centers and their communities, **Successful Recruitment in Challenging Times: A Community-Based Approach to Keeping Your Edge with Limited Candidates and Shrinking Funds.**

Date/Time: January 20, 2010, 11:30 AM – 1:00 PM Mountain Time

Audience: Health center staff responsible for or involved in recruitment, providers, and interested local organizations and citizens

*Visit the Distance Learning page of the CHAMPS website for more details and a link to online registration!*  
[www.champsonline.org/Events/Distance\\_Learning.asp#Recruitment](http://www.champsonline.org/Events/Distance_Learning.asp#Recruitment)

### **Did You Miss It? It's Not Too Late!**

**ARCHIVED WEBCASTS AND TELECONFERENCES:** CHAMPS webcasts are archived online for one year, and recordings of CHAMPS teleconferences are available for at least 90 days. Access is free for staff and board members of CHAMPS Organizational Members (including continuing education credit). Other participants will be charged \$75 per computer link, \$50 per teleconference access, and \$15 per person for CME credit unless otherwise indicated.

#### **Lifestyle Modification for Prevention and Management of Diabetes Mellitus - Webcast**

- Online archive available through 04/14/10
  - CME available through 04/15/09
- [www.vcall.com/replay](http://www.vcall.com/replay), # 2146003387

#### **Customer Service in Health Centers Series – Teleconference and Webcast**

##### **Session 1 – The Culture of Customer Service Teleconference (for HR staff and managers)**

- Archived online through 07/21/10
- CME is not available

Contact [andrea@CHAMPSonline.org](mailto:andrea@CHAMPSonline.org) to access this archive

##### **Session 2 – Customer Service: The Art of Caring Webcast (for all staff)**

- Online archive available through 07/21/10
- CME available through 07/21/10

[www.vcall.com/replay](http://www.vcall.com/replay), # 2146003844

#### **Fall 2009 Immunization Update: NOVEL INFLUENZA A (H1N1) – Teleconference**

- Archived online and via phone through 12/10/09
- Access to this archive is free of charge for all health professionals
- CME is not available

<http://audio3.confpro.com/>, # 2372361

1-888-284-7564, # 2372361

*See page 6 for more details about this event including evaluation comments from participants!*

*For more details about archived events, including speakers, topics, and available follow-up materials, visit*  
[www.CHAMPSonline.org/Events/Distance\\_Learning.asp](http://www.CHAMPSonline.org/Events/Distance_Learning.asp).

**BORROW OR PURCHASE CHAMPS RESOURCES:** Borrow previous training events on CD, DVD, and video for up to four weeks at a time through the **CHAMPS Lending Library** (free for CHAMPS Organizational Members)! **Purchase** publications, archived educational events, and reference materials (discounted for members)!

CHAMPS Lending Library: [www.CHAMPSonline.org/Tools/PubsElectronicMedia/LendingLibrary/](http://www.CHAMPSonline.org/Tools/PubsElectronicMedia/LendingLibrary/)

CHAMPS Products Order Form:

[www.CHAMPSonline.org/Tools/PubsElectronicMedia/PubsMediaDocs/CHAMPSProductsOrderForm.pdf](http://www.CHAMPSonline.org/Tools/PubsElectronicMedia/PubsMediaDocs/CHAMPSProductsOrderForm.pdf)



## **Funding Supports Health Center Workforce**

In October 2009, 28 awardees received \$5.3 million in funding from the American Recovery and Reinvestment Act (ARRA) to support the **Student/Resident Experiences and Rotations in Community Health (SEARCH) Program**. SEARCH was created to foster partnerships between academic institutions and community health centers so that both students in the health professions and residents have the opportunity to serve on health care teams in underserved communities.

In September 2009, more than \$7.6 million in ARRA funds were awarded to address workforce shortages and encourage diversity in the health professions. Almost \$6 million was distributed under the **State Loan Repayment Program (SLRP)**, to increase the availability of primary health service providers in health professional shortage areas. Another \$1.8 million went to State Primary Care Offices (PCOs) to help those PCOs **recruit new National Health Service Corps (NHSC) clinicians**.

### ***Congratulations to the Region VIII Awardees!***

#### SEARCH:

- ★ Association for Utah Community Health, UT
- ★ University of North Dakota, ND

#### SLRP and NHSC Recruitment:

- ★ Colorado Department of Public Health and Environment, CO
- ★ Montana Department of Public Health and Human Services, MT
- ★ North Dakota State Department of Health, ND
- ★ Wyoming State Department of Health, WY

## **NHSC Simplifies Application Materials**

The National Health Service Corps (NHSC) has announced that it is **simplifying its application process**, revising its Applicant Information Bulletin (AIB), and shortening its application checklist. The new application procedure will require fewer documents, has streamlined instructions, and the website now contains fillable forms. The AIB has been simplified as well, making it easier for applicants to find information and is now available in HTML and PDF formats.

*For a complete list of updates, visit <http://nhsc.hrsa.gov/loanrepayment/easier.pdf>.*

*View the applicant checklist at <http://nhsc.hrsa.gov/loanrepayment/nhscslrpforms.pdf>.*

*Visit the NHSC Applicant Information Bulletin webpage to download a PDF version of the AIB, link to the online application, and download forms, instructions, and a sample contract: <http://nhsc.hrsa.gov/loanrepayment/applicantbulletin/>.*

***Clinicians working at federally-qualified health centers have a better chance than ever before to receive loan repayment through NHSC!  
Apply, and complete your applications!***

## **E-Newsletter Offers Health Workforce Updates**

Health Workforce Information Center (HWIC) is an online library of health workforce related resources, including information on funding, programs, workforce data, policy, educational opportunities, and general news. In addition to their information resource database, HWIC offers an online newsletter called **Health Workforce News**, free to subscribers, which features current events, top stories, funding opportunities, and resources from around the country. A recent edition offered an article on the conflict between the need for both independence and solidarity in allied health, and an informative interview with Fred Donini-Lenhoff about the term "allied health" and its evolution through history.

*To review current and archived news and to sign up for the e-newsletter, please visit HWIC's News & Updates webpage: [www.healthworkforceinfo.org/news/](http://www.healthworkforceinfo.org/news/).*

# MOUNTAIN/PLAINS CLINICAL NETWORK (MPCN) NEWS

*Providing professional, administrative, and educational support to all clinicians that practice in Community, Migrant, and Homeless Health Centers in Region VIII to ensure the delivery of the highest possible quality of care to poor and underserved populations*

## ***New! Spanish Language Resources for Health Professionals***

The CHAMPS website has recently been updated to include a comprehensive group of resources for Spanish speaking patients and the health professionals who serve them. The resources have been gathered from various online sites and were chosen for their high quality and pertinence to community health. Categories include:

- ★ Spanish Language Classes and Tutorials
- ★ Online Spanish Language Learning Tools
- ★ Medical Reference, Translation, and Interpretation Products and Services
- ★ Spanish Language Patient Education Tools, including Patient Education Handouts by Disease or Medical Condition



*Access the CHAMPS Spanish Resources for Health Professionals webpage at [www.CHAMPSonline.org/Tools/CrossDiscResources/SpanishLanguage/default.asp](http://www.CHAMPSonline.org/Tools/CrossDiscResources/SpanishLanguage/default.asp).*

*Do you know of other resources that could be added to this webpage? Contact CHAMPS Clinical Programs Director Shannon Kolman at [shannon@CHAMPSonline.org](mailto:shannon@CHAMPSonline.org).*

## ***Fall 2009 Teleconference on H1N1***

On September 16, 2009 Community Health Association of the Mountain Plain States (CHAMPS), Colorado Community Health Network (CCHN), and Colorado Children's Immunization Coalition (CCIC) hosted the **Fall 2009 Immunization Update Teleconference: NOVEL INFLUENZA A (H1N1)**. The program was presented by John Ogle, MD; Simon Hambidge, MD; Matthew Daley, MD; and Nancy Gilbert, and had the following learning objectives:

- ★ Understand the epidemiology and clinical features of Novel Influenza A (H1N1)
- ★ Learn the current status of transmission of H1N1 in the US and around the world
- ★ Understand how H1N1 is diagnosed, particularly in the primary care setting
- ★ Learn the treatment recommendations for H1N1
- ★ Hear talking points for communicating information about H1N1 to patients

Over 345 people participated, making this the most well attended CHAMPS teleconference to date. The overall satisfaction rating for the teleconference was excellent, scoring an 8.5 on a scale of 1-10 with 10 being the best possible rating.

### **Rave reviews from live teleconference participants!**

*Excellent expert speakers. It flowed very well, and the speakers were concise and specific.*

*As we are in a rural setting, this was very accessible to attend. That is very important. Thank you.*

*This was the best discussion and informative material I have heard thus far on the novel H1N1 influenza.*

*This conference gave me deeper insight into what everyone is wanting to know.*

*Very comprehensive and clinically relevant.*

*Participation was very easy to access. Organized presentation.*

*Online and telephone archives of this event are available until **December 12, 2009**. Access is free for health professionals but CME credit is no longer offered.*

*For information on accessing this archived teleconference see page 4 or refer to the CHAMPS Distance Learning webpage at [www.CHAMPSonline.org/Events/Distance\\_Learning.asp#H1N1](http://www.CHAMPSonline.org/Events/Distance_Learning.asp#H1N1).*

**Don't miss the additional H1N1 resources on page 7!**

## Looking for More H1N1 Resources?

### Vaccines

The Immunization Action Coalition and National Influenza Vaccine Summit have teamed up to provide information on vaccine manufacturers and distributors.

Access this information at [www.preventinfluenza.org/ivats/](http://www.preventinfluenza.org/ivats/).



### H1N1 and Children

The Clinician Outreach and Communication Activity (COCA) Emergency Communication System has created a presentation titled **Children and H1N1 Influenza -- H1N1 Vaccination and Treatment Information for Nurses, PAs and other Healthcare Professionals** regarding H1N1 Influenza and children. The **Colorado Children's Immunization Coalition (CCIC)** has designed several posters and fliers concerning H1N1 and also has links to other relevant articles.

The COCA PowerPoint slides are available at <http://emergency.cdc.gov/coca/callinfo.asp>.

Visit the CCIC website at [www.childrensimmunization.org/index.php?s=86&item=157](http://www.childrensimmunization.org/index.php?s=86&item=157).

### General Information and Updates

**Flu.gov** is a permanent website dedicated entirely to educating US citizens about influenza. This year the **Centers for Disease Control and Prevention (CDC)** has dedicated a portion of its website specifically to H1N1, including brief situation updates and links to information and resources.

Visit [www.flu.gov/](http://www.flu.gov/) to view archived briefings, vaccine locator tool, and other resources.

To find specific information on H1N1 visit [www.cdc.gov/H1N1FLU/](http://www.cdc.gov/H1N1FLU/).

## Cultural Competency Training Now Available

CHAMPS is pleased to offer cultural competency training to Region VIII CHC staff through the Kaiser Permanente Colorado Diversity Department. Shannon Kolman, the CHAMPS Clinical Programs Director, is certified as a trainer of this Kaiser Diversity and Health Video Series.



Facilitated discussions around videos highlighting the following populations:

- ★ African-American
- ★ Asian and Pacific Islander
- ★ Latino/Hispanic
- ★ Lesbian, Gay, Bisexual, Transgender and Intersex
- ★ Persons with Disabilities

Designed to raise cultural awareness of health care providers and staff for the purpose of achieving the following objectives:

- ★ Enhanced patient interactions and outcomes
- ★ Respectful and productive relationships in the workplace
- ★ Solutions to eliminate health disparities

For more information or to schedule a training, please contact [shannon@CHAMPSonline.org](mailto:shannon@CHAMPSonline.org).

Review additional cultural competency resources on the CHAMPS website, [www.CHAMPSonline.org/Tools/CrossDiscResources/CulturalCompetency/default.asp](http://www.CHAMPSonline.org/Tools/CrossDiscResources/CulturalCompetency/default.asp).

## MPCN Strategic Planning Session

On October 26, 2009, during the NWRPCA/CHAMPS Annual Conference, the Mountain/Plains Clinical Network (MPCN) Steering Committee met for half a day to plan strategies for both the network and the committee for the next two years. The group revisited the mission, goals, and objectives for MPCN and the Steering Committee, and in December will be finalizing changes to the MPCN mission statement, definition and make-up of the MPCN Steering Committee, and strategic objectives.

Stayed tuned for more about these exciting developments in the next CHAMPS Quarterly Newsletter!

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## REGIONAL AND NATIONAL NEWS

To submit an article about state, regional, or national news, please contact [andrea@CHAMPSonline.org](mailto:andrea@CHAMPSonline.org).

### ***Region VIII SPCA Staffer Receives National Recognition***

**Jessica Sanchez**, the Clinical Quality Division Director at Colorado Community Health Network (CCHN) was recently honored by the National Association of Community Health Centers (NACHC) as the recipient of NACHC's **Henry Fiumelli Patient Advocate Award**. Jessica was chosen from a national list of nominees and will receive her award from NACHC at the Annual PCA conference in Albuquerque, NM, the week of November 15.



The award honors the late Henry Fiumelli, who served for 18 years as the Executive Director of the Pennsylvania Forum for Primary Health Care. Established in 2008, the award honors an outstanding staff member of a NACHC-chartered State or Regional Primary Care Association (S/RPCA) who exemplifies passion and commitment to improving the care and quality of life for health center patients. Ms. Sanchez recently celebrated her tenth anniversary at CCHN, working to improve access to high quality clinical care for underserved Coloradans. An excerpt from Jessica's nomination letter reads:

*The Community Health Center movement in Colorado has been shaped in part by Ms. Sanchez, and her contributions as a grant writer, project director, and the countless number of direct hours treating CHC patients has undoubtedly enhanced the ability of CCHN to fulfill its mission to increase access to high quality health care for people in need in Colorado.*

**CHAMPS congratulates Jessica Sanchez on her award and contribution to the CHC movement!**

### ***US Census Bureau Releases 2008 Report on Income, Poverty and Health Insurance Coverage***

On September 10, 2009 the US Census Bureau (USCB) released ***Income, Poverty and Health Insurance Coverage in the United States: 2008***, a report regarding 2008 income and health insurance statistics. The report indicates that the number of people both uninsured and living in poverty increased from 2007 to 2008. Although the percentage of people without insurance did not change in a statistically significant way, the dynamics of how these people are being covered has shifted notably.



The number of people **without health insurance coverage** nationally increased to 46.3 million in 2008, up from 45.7 million in 2007. There were 39.8 million people **living in poverty** in 2008, up from 37.3 million people in 2007. This represents the first statistically significant increase in poverty since 2004, and this is the nation's highest rate of poverty since 1997. **Real median household income** declined by 4.0 percent in the Midwest, and 2.0 percent in the West, and the poverty rates of both regions increased. In the Midwest, the poverty rate was 12.4 percent in 2008, up from 11.1 percent in 2007. The West's poverty rate increased to 13.5 percent in 2008, up from 12.0 percent in 2007.

*Read the USCB report and press release at [www.census.gov/hhes/www/poverty/poverty08.html](http://www.census.gov/hhes/www/poverty/poverty08.html).*

*Read a National Association of Community Health Centers (NACHC) press release about these statistics at [www.nachc.com/pressrelease-detail.cfm?pressreleaseID=498](http://www.nachc.com/pressrelease-detail.cfm?pressreleaseID=498).*



## ***HRSA Launches YouTube Channel***

On October 1, 2009, the Health Resources and Services Administration (HRSA) launched a YouTube channel, **HRSAtube**, highlighting its work around the nation through visual media. Videos include clips from HRSA leaders at national meetings and two video series of personal testimony from HRSA fund recipients.

In a short video series titled, "National Health Service Corps: A Story of Heroes" healthcare professionals working in rural communities are interviewed. One clip features **Regina Benjamin, MD**, a former National Health Service Corps (NHSC) scholar and recently appointed US Surgeon General, working in Bayou La Batre, AL. In a clear declaration of appreciation for her work Dr. Benjamin says, "I don't feel like I am giving to the community, I think they are giving to me. I get much more out of seeing patients and treating them everyday."



*Regina Benjamin*

Another series is a collection of short interviews taped at the 2009 Grantee Partnership Meeting in Washington, DC. Grant recipients from Hawaii to New Jersey express appreciation for the opportunities HRSA funding has provided for their local communities, highlighting a wide breadth of programs. Interviewees repeatedly express how HRSA funding has increased their patient's access to primary care by providing more health professionals within a shorter distance to their communities.

*Review these resources by visiting HRSAtube at [www.youtube.com/HRSAtube](http://www.youtube.com/HRSAtube).*

## ***Office of Performance Review Changes Name***

On September 21, 2009 the Health Resources and Services Administration (HRSA) Office of Performance Review (OPR) announced that it has been renamed the **Office of Regional Operations (ORO)**, effective immediately. The new name reflects how the office has expanded to include additional tasks that are designed to enhance HRSA's presence in the regions. These include, but are not limited to:

- ★ Working to increase access to health care, reduce disparities and improve public health by forming national partnerships;
- ★ Addressing common goals by building and strengthening collaborative partnerships with State governments and communities;
- ★ Assisting grant recipients who are in partnership with HRSA;
- ★ Increasing activities to recruit and retain health professionals;
- ★ Analyzing and monitoring health care trends.

Regan Crump will continue in his role as Associate Administrator, and all 10 Regional Offices will continue with their present leadership.

*Please visit [www.hrsa.gov/about/staff/oprstaff.htm](http://www.hrsa.gov/about/staff/oprstaff.htm) to view the staff directory.*

## ***Confused about Health Care Reform?***

The Colorado Health Institute (CHI) has released two new resources providing fact-based, objective, and non-partisan information about health care reform. CHI's **List of Information Resources** includes links to bills, analyses of legislative proposals, and information specific to how national policies will affect Colorado. **HealthWords 2** is a glossary of health terms and acronyms for anyone who is interested in health care reform but is having a difficult time following the jargon.

**List of Information Resources:** Download the list at [www.coloradohealthinstitute.org/Global/Publications/2009/09/Health-Care-Reform-Resources.aspx](http://www.coloradohealthinstitute.org/Global/Publications/2009/09/Health-Care-Reform-Resources.aspx)

**HealthWords 2:** For a free print copy of contact [info@ColoradHealthInstitute.org](mailto:info@ColoradHealthInstitute.org). Download an electronic version at [www.coloradohealthinstitute.org/HealthWords.aspx](http://www.coloradohealthinstitute.org/HealthWords.aspx).

## 2009 UDS Reporting Manual and Training Schedule

The Health Resources and Services Administration (HRSA), Bureau of Primary Health Care (BPHC) recently released the **2009 Uniform Data System (UDS) Reporting Manual** and **UDS training schedule**, both of which can be found on the UDS webpage, <http://bphc.hrsa.gov/uds>.



- The UDS Reporting Manual contains detailed instructions and revised tables, including those previously announced in Program Assistance Letter (PAL) 2009-02 and Supplement to PAL 09-10, available at <http://bphc.hrsa.gov/policy/pal0902.htm>.
- The UDS Training schedule lists the dates and locations of various UDS Training sessions available to grantees for reporting on the 2009 UDS data. The trainings highlight the new process for UDS reporting that includes the opportunity for technical assistance prior to a grantee's submission of the 2009 UDS Report due by March 31, 2010.  
**See page 11 for a list of Region VIII UDS trainings!**
- Grantees are also invited to participate in a **national technical assistance call** on 2009 UDS Reporting in HRSA's Electronic Handbook (EHB). Details regarding the call-in and replay numbers for each will be posted on the UDS webpage. Call schedule:
  - Tuesday December 15, 2009, 2 to 4 PM EST (2009 new start grantees only)
  - Wednesday, December 16, 2009, 2 to 4 PM EST (all Section 330 health center grantees)
  - Thursday December 17, 2009, 2 to 4 PM EST (all Section 330 health center grantees)

## Funding Opportunities for Region VIII Health Centers

Bank of the West is offering several grants on a rolling basis throughout the year as part of its **Charitable Contributions Program**. Grants are awarded to 501(c)(3) organizations as they are able to submit applications that meet the Bank's criteria, and applicants must be community oriented organizations dedicated to improving the quality of life of a community in one of the nineteen states where the Bank operates. Colorado, Utah, Wyoming, North Dakota, and South Dakota are all eligible states, and grant amounts vary. The quality of life improvement categories for the Charitable Contributions Program are:

- ★ Community and Economic Development
- ★ Education and Job Training
- ★ Health and Human Care
- ★ Civic and Cultural

For more information on this grant opportunity, visit [www.bankofthewest.com/about-us/community-support/charitable-contributions.html](http://www.bankofthewest.com/about-us/community-support/charitable-contributions.html).

The Department of Health and Human Services (HHS) recently created the **Communities Putting Prevention to Work** initiative, funded through the American Recovery and Reinvestment Act (ARRA), to reduce risk factors, prevent/delay chronic disease, promote wellness in children and adults, and provide positive, sustainable health change in communities. Under the **Community Initiative** portion of this program, nearly \$450 million will be distributed for intensive community approaches to chronic disease prevention and control in selected communities (urban, rural, and tribal). This money will include grants to communities (\$373 million), as well as provide community support and evaluation support (\$76 million). Cooperative agreements for the Community Initiative Program will be awarded to communities through a competitive selection process; the application deadline is December 1, 2009.

Visit [www.cdc.gov/nccdphp/recovery/](http://www.cdc.gov/nccdphp/recovery/) for more information about this opportunity.

## UPCOMING EVENTS – MARK YOUR CALENDARS

Visit the interactive online CHAMPS calendar – [www.CHAMPSonline.org/Events/Calendar.asp](http://www.CHAMPSonline.org/Events/Calendar.asp)

### NOVEMBER 2009

**Monday, November 16<sup>th</sup> – Wednesday, November 18<sup>th</sup>**  
**NACHC State and Regional Primary Care Association Conference**  
Albuquerque Marriot, Albuquerque, NM  
[www.nachc.com/client/documents/SRPCA2009RegForm.pdf](http://www.nachc.com/client/documents/SRPCA2009RegForm.pdf)

**Wednesday, November 18<sup>th</sup> – Saturday, November 21<sup>st</sup>**  
**Annual Midwest Stream Farmworker Health Forum**  
Isla Grand Beach Resort, South Padre Island, TX  
[www.ncfh.org/?pid=47](http://www.ncfh.org/?pid=47)



### DECEMBER 2009

**Tuesday, December 8<sup>th</sup> – Thursday, December 10<sup>th</sup>**  
**State Primary Care Offices Annual Meeting**  
Hilton Rockville, Rockville, MD  
<https://luxlead.luxcg.com/LuxLEAD/statePrimaryCare>

### JANUARY 2010

**Wednesday, January 20<sup>th</sup>**  
**Successful Recruitment in Challenging Times**  
CHAMPS Live Webcast  
[www.CHAMPSonline.org/Events/Distance\\_Learning.asp](http://www.CHAMPSonline.org/Events/Distance_Learning.asp)

### 2009 UDS TRAININGS IN REGION VIII

**November 12, 2009**  
Fargo, ND  
[melissa@communityhealthcare.net](mailto:melissa@communityhealthcare.net)

**December 1, 2009**  
Helena, MT  
[smorse@mtpca.org](mailto:smorse@mtpca.org)

**December 2, 2009**  
Colorado Springs, CO  
[kristen@cchn.org](mailto:kristen@cchn.org)

**December 4, 2009**  
Salt Lake City, UT  
[workforce@auch.org](mailto:workforce@auch.org)

**December 15, 2009**  
Riverton, WY  
[kristy@wypca.org](mailto:kristy@wypca.org)

November  
Thanksgiving Day, November 26

December  
AIDS Awareness Day, December 1  
Pearl Harbor Remembrance Day, December 7  
Human Right's Day, December 10  
Hanukah Begins, December 12  
Islamic New Year, December 18  
Christmas Day, December 25  
Kwanzaa Begins, December 26

January  
New Year's Day, January 1  
Martin Luther King Jr. Day, January 18

## Looking Forward

**Western Migrant Stream Forum**  
February 12-14, 2010  
[www.nwrpca.org/](http://www.nwrpca.org/)

**NACHC Policy & Issues Forum**  
February 24-28, 2010  
[www.nachc.com](http://www.nachc.com)

**NACHC Community Health Institute (CHI)**  
September 10-14, 2010  
[www.nachc.com](http://www.nachc.com)

Please let us know if your email address has changed.

## CONTACT US

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Please contact Andrea Martin with any questions or comments about this newsletter.