



Spring 2009 Quarterly Newsletter

Published May 26, 2009

ARRA Supports Community Health Centers

The **American Recovery and Reinvestment Act (ARRA)** was implemented to save and create three to four million US jobs while modernizing health care and infrastructure, improving schools, and investing in the clean energy technologies of the future, all with the goal of laying a foundation for a robust and sustainable 21st century economy. Community Health Centers were awarded some of the first grants through this act, receiving New Access Point (NAP) and Increased Demand for Services (IDS) awards in March. Health centers nationally have been awarded almost \$500 million, and ***Region VIII CHCs have already received more than \$19 million!***

An additional \$850 million is available under the Capital Improvement Program (CIP) initiative, which will support one-time, two-year awards to existing health center grantees for capital improvement projects such as construction, repair, renovation, and equipment purchases. **Applications must be submitted through HRSA's Electronic Handbook (EHB) by June 2, 2009.**

Visit <http://bphc.hrsa.gov/recovery> for CIP application submission instructions.

Listen to a replay of a HRSA technical assistance call about CIP at 1-866-463-4973, passcode 65795.

Learn more about ARRA at <http://www.recovery.gov/>.

Mark Your Calendars: Health Center Conferences and Events

Planning has begun for the CHAMPS/Northwest Regional Primary Care Association (NWRPCA) **2009 Annual Primary Care Conference** to be held at the Red Lion Hotel on 5th Avenue in Seattle, WA, October 24-28. Please visit <http://www.CHAMPSonline.org/Events/Conference.asp> for more details, including instructions for making online hotel reservations and opportunities to help plan the conference. ***CHAMPS extends special thanks to the hundreds of CHC and PCA staff who responded to the recent conference planning survey!***

National Association of Community Health Centers (NACHC) will host the **2009 Community Health Institute (CHI) and Expo** in Chicago, IL, in late August. Visit www.nachc.com for more details.

National Health Center Week is August 9th – 15th, 2009! Visit <http://www.healthcenterweek.com/>.

Inside this Issue:

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- Workforce: Improved Job Bank; Upcoming Live Education Events; Customer Service; Independent Learning Opportunities; New Health Workforce Information Center (HWIC)
- MPCN: Seeking Clinical Best Practices; New Cultural Competency Resources; Archived Webcast on Lifestyle Modification for Diabetes; Physical Activity Guidelines; Seeking MPCN Steering Committee Members; CHAMPS Clinicians' Listserv
- Regional & National News: CO Medical Home Grant; SD Advocate Honored; CHC-Related Publications; Leadership Training; Form 990; Social Networking; Online Data and Homelessness Resources
- Upcoming Events & Contact Us

New Mission, Vision, and Values

In late October 2008, CHAMPS staff, Executive Committee members, and health center and Primary Care Association (PCA) representatives from Region VIII gathered in Denver for a strategic Mission/Vision/Values session. The final component of that effort, CHAMPS' Values, has recently been finalized, expressing the qualities CHAMPS strives for when assisting the region's CHCs.

CHAMPS Mission

To support all Region VIII federally-funded Community Health Centers so they can better serve their patients.

CHAMPS Vision

CHAMPS is the conduit and resource for meeting all Region VIII CHC needs.

CHAMPS Values

Support
Excellence
Responsiveness
Visionary
Integrity
Collaboration
Education

Many Thanks to 2009-2010 CHAMPS Organizational Members

The **2009-2010 CHAMPS Membership Year** began on April 1, 2009, and CHAMPS thanks the more than 30 Region VIII health centers and Primary Care Associations that have already joined CHAMPS as organizational members. Membership benefits include free access to CHAMPS webcasts and teleconferences, discounted registration for the CHAMPS/NWRPCA annual conference, and free copies of CHAMPS products developed during the membership year. For more information, please contact Membership Director Andrea Martin at andrea@CHAMPSonline.org.

Visit http://www.champsonline.org/About/CHAMPS/Org_Members.asp for a current membership list.

Welcome to CHAMPS!

CHAMPS welcomes **Breanna Flynn**, the 2009 Clinical and Workforce Projects Summer Intern. Breanna is a junior at Colorado State University, double majoring in Human Development & Family Studies and Spanish. After she graduates, Breanna plans to get her Master's degree in Public Health. ***Welcome to the CHAMPS family, Breanna!***

Introducing Kids to the CHC World

Margaret Black, staff Accountant, discusses check runs with students



CHAMPS recently partnered with Colorado Community Health Network (CCHN) and Colorado Community Managed Care Network (CCMCN) to provide an on-site **Take Your Daughters & Sons to Work Day** program for ten 5th grade students from nearby Palmer Elementary School who might not otherwise have had the opportunity to participate in this nationwide initiative to introduce youth to work environments. The April 23rd event combined workforce development, cultural competency, and community outreach efforts, exposing students to the importance of balancing work, family, and community and to the critical work all three organizations do to support community health centers.

Visit <http://www.daughtersandsonstowork.org> for more information about this national initiative.

Coming Soon: Region VIII Directory of CHCs

Every two years CHAMPS publishes a directory of all federally-qualified community, migrant, and homeless health centers (CHCs) in Region VIII (Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming). The **CHAMPS Region VIII Health Center Directory** includes information about all administrative and service sites for each organization, and also lists executive leadership and clinical staff for each CHC. A searchable online version of the directory is made available on the CHAMPS website. In the upcoming months CHAMPS will be contacting all health centers to ensure the information used for the publication is as accurate as possible. Look for more information coming soon, and thank you in advance for your assistance!

WORKFORCE DEVELOPMENT NEWS

Encouraging successful careers and strong, cutting-edge organizations by providing live and archived continuing education, recruitment and retention tools, and the latest information on current trends and statistics

Updates to the Region VIII CHC Online Recruitment Tool

The CHAMPS online **Job Opportunities Bank (JOB)**, a free recruitment resource for Region VIII CHCs and Primary Care Associations (PCAs), has recently been updated with enhanced search features. In addition to the position type (e.g., Clinical Medical, Clinical Dental, etc.) and state search functions, JOB now includes keyword searches for position title, organization, and city. JOB is the most popular section of the CHAMPS website, and career opportunities posted on JOB are advertised by CHAMPS, Region VIII State PCAs, and other partners around the region and across the country.

Visit <http://www.champsonline.org/JobBank/default.asp> to check out the updates!
If you would like to post a position on JOB, please contact andrea@CHAMPSonline.org.

MARK YOUR CALENDARS – UPCOMING WORKFORCE-RELATED EVENTS:

- ★ **National Health Service Corps (NHSC) Ambassadors Conference**, Kansas City, MO, June 18-20, 2009; <http://www.blsmeetings.net/ambassador09/index.cfm>
- ★ **Health Resources and Services Administration (HRSA) Healthcare Workforce Crisis Summit**, Washington, DC, August 10-12, 2009; <http://www.team-psa.com/workforcesummit2009/home.asp>
- ★ **National Health Service Corps (NHSC) Annual Scholars Conference**, Tampa, FL, August 13-15, 2009; <http://nhsc.bhpr.hrsa.gov/news/>

Register Soon: CHAMPS Live Continuing Education for CHCs

CHAMPS is pleased to offer two upcoming distance learning events addressing **customer service within health centers**. Each session will include an interactive question and answer session, and participants will leave with concrete resources and immediately useable skills for improving customer service within their health center. Both events will be presented by Lisa Mouscher, Organizational Learning Facilitator with Integrated Work Strategies (IWS), and each is **free for participants from CHAMPS Organizational Members**.

SESSION 1: THE CULTURE OF CUSTOMER SERVICE

- ★ **Live Teleconference**, Wednesday, 06/10/09, 12:00 PM – 1:00 PM MT
- ★ **Target Audience:** CHC Human Resources Staff and Other Managers
- ★ **Advance Registration Required:** Email nadine@champsonline.org.
- ★ **Cost:** Non-members will be billed \$50/phone line after the event.
(CME credit is not available.)



SESSION 2: CUSTOMER SERVICE: THE ART OF CARING

- ★ **Live Webcast**, Wednesday, 07/22/09, 11:30 AM – 1:00 PM MT
- ★ **Target Audience:** All CHC Staff and Board Members
- ★ **Advance Registration Required:** Complete the online registration form at <https://comp08.eventcenterlive.com/cfm/x/ec/register/reg.cfm?BID=1&RegID=E8B6A8DC>.
- ★ **Cost:** Non-members will be billed \$75/webcast link and \$15/person for CME credit after the event.

*For more details about these events including a list of topics to be addressed during each, please visit the **Distance Learning** page of the CHAMPS website:
http://www.champsonline.org/Events/Distance_Learning.asp.*

*Is your organization a current CHAMPS Organizational Member? Find out at
http://www.champsonline.org/About/CHAMPS/Org_Members.asp.*

Independent Continuing Education Opportunities

ONLINE ARCHIVED WEBCASTS: CHAMPS webcasts are archived online for one year, and access is free for staff and board members of CHAMPS Organizational Members (including continuing education credit). Other participants will be charged \$75 per computer link and \$15 per person for credit unless otherwise indicated.

Oral Health Basics for the Primary Care Provider

- Online archive available through 06/30/09
 - CME available through 06/30/09
- Replay # 2146001924**

Visit <http://www.vcall.com/replay> and enter the desired replay number to view CHAMPS online archived webcasts.

Introduction to SBIRT Series*

Session 1: How to Implement Screening, Brief Intervention, Referral to Treatment (SBIRT)

- Online archive available through 05/31/09
 - CME available through 05/31/09
- Replay # 2146001822**

**Due to generous funding through Colorado Clinical Guidelines Collaborative (CCGC), access to the three-part Introduction to SBIRT Series is also free to all participants from Colorado (including credit).*

Session 2: Brief Intervention & Brief Therapy

- Online archive available through 07/31/09
 - CME available through 08/21/09
- Replay # 2146002082**

Session 3: New SBIRT Guidelines

- Online archive available through 09/30/09
 - CME available through 10/04/09
- Replay # 2146002289**

For more details about each archived webcast, including speakers, topics, and available follow-up materials, visit http://www.CHAMPSonline.org/Events/Distance_Learning.asp.

Lifestyle Modification for Prevention and Management of Diabetes Mellitus

- Online archive available through 04/14/10
 - CME available through 04/15/09
- Replay # 2146003387**

Read the diabetes article on page 5 for more details about this archived event!

CHAMPS LENDING LIBRARY: CHAMPS maintains a library of previous training events on CD, DVD, and video that can be borrowed for up to four weeks at a time. The library includes all past CHAMPS webcasts plus Spanish language, chronic condition, and clinical leadership resources. Free for CHAMPS Organizational Members! Follow the link below to learn more.

<http://www.CHAMPSonline.org/Tools/PubsElectronicMedia/LendingLibrary/>

CHAMPS PRODUCTS: A wide selection of publications, archived educational events, and reference materials can be purchased from CHAMPS (discounted for members). Available resources include all past CHAMPS webcasts on CD, clinical reference resources (addressing oral health for adults and children, medical Spanish language, and substance use), patient education materials, and more!

Download an order form at

<http://www.CHAMPSonline.org/Tools/PubsElectronicMedia/PubsMediaDocs/CHAMPSProductsOrderForm.pdf>.

New Health Workforce Resource in Region VIII

The new **Health Workforce Information Center (HWIC)** is a comprehensive online library of resources about the nation's health workforce operated by the Center for Rural Health at the University of North Dakota. HWIC offers the latest information on health workforce programs and funding; data, research, and policy; educational opportunities and models; news and events; workforce related organizations and more. Find information by organization type, profession, topic, state, and more!

Explore this resource by visiting <http://www.healthworkforceinfo.org/>.

MOUNTAIN/PLAINS CLINICAL NETWORK (MPCN) NEWS

Providing professional, administrative, and educational support to all clinicians that practice in Community, Migrant, and Homeless Health Centers in Region VIII to ensure the delivery of the highest possible quality of care to poor and underserved populations

CHAMPS Wants to Hear About Your Clinical Best Practice!

CHAMPS is searching for **clinical quality improvement activities and best practices** performed by Region VIII health centers (CHCs) to include in a CHC best practices webcast and/or to highlight at the CHAMPS/NWRPCA Primary Care Conference in October 2009. Don't be shy - we want to hear about the great work you're doing! The clinical activity or best practice can be associated with any aspect of clinical practices in a CHC including treatment of a medical disease or condition, dental practices, behavioral health practices, improvement of clinical quality indicators, improvement of clinical services, delivery of clinical services, increased patient education and/or compliance, and increased patient satisfaction.

Simply write a brief description of your activity or practice and submit it to Shannon Kolman, CHAMPS Clinical Programs Director, at shannon@CHAMPSonline.org. CHAMPS will contact those who may be eligible to present on the webcast or at the conference, and will include all submissions on the new CHAMPS CHC Clinical Improvement and Best Practice Activities webpage currently under development.

Don't miss this chance to show off the amazing projects undertaken at your CHC! Please feel free to contact Shannon with any questions at 303-861-5165 x236 or shannon@CHAMPSonline.org.

New Cultural Competency Resources on CHAMPS Website



CHAMPS has developed a new online resource for Region VIII CHCs to aid in serving the health care needs of culturally diverse populations. The new **Cultural Competency webpage** provides information on the definition of cultural competence, why it is important, what it means to be culturally competent in a healthcare setting, frequently asked questions, and resources for health care professionals. Resources include tips for understanding various cultures, assessments to uncover patients' cultural beliefs and/or barriers to care, patient handouts and education in various languages.

Check it out at <http://www.CHAMPSonline.org/Tools/CrossDiscResources/CulturalCompetency/>.

Looking for Diabetes Management Information?

In April, 68 people from 10 different states attended the live CHAMPS webcast, **Lifestyle Modification for Prevention and Management of diabetes Mellitus** to learn about clinical studies and methods for preventing and treating Type 2 Diabetes with lifestyle modifications. Dr. Michael McDermott, Professor of Medicine and Clinical Pharmacy at the University of Colorado Health Sciences Center, presented information about dietary alterations, physical activity, and weight loss strategies that have been shown to be valuable in the prevention and management of diabetes.

The event was very well received, with an overall average rating of 9.1 on a scale of 1-10 (with 10 being the best possible). Evaluation comments from participants included:

- ★ *The presenter did not get too detailed but kept it learner friendly.*
- ★ *A large realm of statistical information and an interesting topic.*
- ★ *Good question and answer period.*
- ★ *I liked the algorithms for treating diabetes.*
- ★ *The presenter was very knowledgeable.*



*Did you miss the live event? An online recorded version of the webcast can be accessed by visiting <http://www.vcall.com/replay> and entering replay number **2146003387**.*

Physical Activity Guidelines

For the first time, the US Department of Health and Human Services (HHS) recently released **Physical Activity Guidelines for Americans**, based on current research regarding the level of physical activity needed to stay healthy. The latest information shows that inactivity among Americans remains relatively high and little progress has been made in increasing activity levels. The guidelines present recommendations for various groups including children ages 6-17, adults ages 18-64, adults age 65 and older, adults and children with disabilities, and pregnant and postpartum women. In addition to the guidelines, a fact sheet for busy professionals is available as a quick desk-side reference.

These guidelines can be accessed through the CHAMPS website at <http://www.CHAMPSonline.org/Tools/ClinicalResources/EvidenceBasedClinicalGuidelines/default.asp>.

Openings on the MPCN Steering Committee

The **Mountain/Plains Clinical Network (MPCN)** encompasses all clinicians working in Region VIII CHCs, and provides professional, administrative, and educational support while allowing clinicians the ability to network, share best practices, and communicate throughout the entire region. The MPCN Steering Committee helps guide CHAMPS' clinical programs to ensure they meet the needs and challenges of clinicians in the network. This committee has provided key input in the development of CHAMPS programs and services such as trainings via webcasts, teleconferences, and face-to-face conferences, and online clinical tools and resources. The MPCN Steering Committee is comprised of two clinician representatives from each state in Region VIII, one dentist from each state, and a health promotion/disease prevention specialist.



Currently, the Steering Committee has the following openings:

- ★ One clinician each from North Dakota, South Dakota, and Wyoming
- ★ One Health Promotion/Disease Prevention Specialist

Steering Committee members meet by teleconference every other month and at the CHAMPS/NWRPCA Annual Primary Care Conference. Members are allowed \$100 extra in travel reimbursement to the annual conference as a thank you for their service. Participation on the Steering Committee is a great way to make a difference for clinicians in the region and gain valuable experience working on a professional committee.

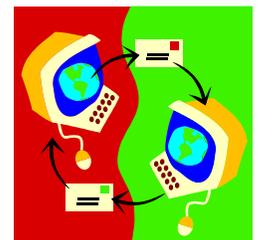
Interested in becoming a committee member? Would you like to nominate someone?

Please contact shannon@CHAMPSonline.org.

Region VIII CHC Clinicians' Listserv

Clinicians, stay informed about happenings throughout the region and nation through the **CHAMPS Clinician's Listserv!** CHAMPS hosts this e-mail listserv specifically for CHC clinicians who are interested in joining a free discussion forum for exchanging important patient care, clinical quality, and other useful information. Participants of the listserv include employees of Region VIII community health centers (CHCs), CHCs in other regions, and Primary Care Associations (PCAs). Postings on the listserv often include:

- ★ Announcements of trainings and conferences
- ★ Broadcasts of emerging health and emergency preparedness issues
- ★ Notices of state, regional, and national developments and policy changes affecting CHCs
- ★ Sharing of best practices and quality initiatives
- ★ Questions from fellow clinicians



To join the listserv, contact shannon@CHAMPSonline.org.

REGIONAL AND NATIONAL NEWS

To submit an article about state, regional, or national news, please contact andrea@CHAMPSonline.org.

Colorado PCA Receives “Medical Home” Grant

In May 2009, Colorado Community Health Network (CCHN), the Colorado Primary Care Association, was selected to receive a grant through the Commonwealth Fund’s national **Safety Net Medical Home Initiative**. This project will provide six million dollars over four years to help 68 community health centers in five states. Goals are to transform these health centers into patient-centered medical homes by facilitating technical assistance, training, and ongoing support in order to improve how the sites deliver care to patients, including better coordinated care, enhancing access to care, improving doctor-patient interactions, and implementing quality improvements. Funders for this initiative specifically sought participants that had already demonstrated a commitment to the patient-centered medical home model and had taken initial steps to improve the care they provide.

Congratulations, CCHN and Colorado Health Centers!

Learn more at <http://www.commonwealthfund.org/Content/News/News-Releases/2009/May/New-National-Initiative-To-Transform-Safety-Net-Clinics-Into-Medical-Homes-In-Five-States.aspx>

South Dakota Representative Named “Advocate of the Month”

The National Association of Community Health Centers (NACHC) encourages health centers representatives from across the country to become active advocates, meeting and communicating with policy makers, educating the community, highlighting health centers in the media, and registering people to vote. NACHC recognizes high-performing health center advocates monthly, and recently named Larry Lucas, Board Member at Horizon Health Care, Inc. and member of the South Dakota House of Representatives, as the **May National Community Health Advocate of the Month**.

Congratulations Larry!

Review past monthly advocates at <http://www.nachc.com/grassroots-advocate-of-month.cfm>.

Community Health Centers and National Health Reform

NACHC released their newest “Access” report during the Policy and Issues Forum in March 2009. **Primary Care Access: An Essential Building Block of Health Reform** describes how the national health reform effort should provide a foundational role for primary health and build upon the successes of the community health center movement.

Download the report at <http://www.nachc.com/research>.

New Resources about Community Health Centers

The Kaiser Commission on Medicaid and the Uninsured has released three new, updated **resources addressing the role of community health centers** as a significant part of the US health care system. Visit <http://kff.org/uninsured/kcmu032409pkg.cfm> to read and download:

- ★ A fact sheet about CHCs
- ★ An issue brief about CHCs during health reform and the economic downturn
- ★ A report about how Massachusetts CHCs fared after their state instituted health care reform

The United Health Foundation and the National Association of Community Health Centers (NACHC) have partnered to create the **Faces of Hope campaign** that is “celebrating, raising awareness of, and bolstering support for” community health centers. The Faces of Hope website, <http://www.facesofhopecampaign.org/>, provides information about the campaign, stories about community health centers, ways to get involved, and resources including multimedia presentations, news, and helpful links.

Leadership Training in Region VIII

Regional Institute for Health and Environmental Leadership (RIHEL) is a nonprofit program providing leadership training for and strengthening relationships among health professionals. RIHEL offers several leadership-focused programs, including the Advanced Leadership Training Program (ALTP), a year-long learning experience for 45 mid-career professionals. ALTP seeks to help emerging leaders understand their behaviors, utilize collaborative processes, improve coaching skills, and create a long-lasting network of colleagues.

To learn more please visit <http://www.rihel.org/>.

To research other leadership development programs, visit <http://www.heartlandcenters.slu.edu:16080/nln/programs/regional.html>.

Help Understanding Revised Form 990

The Internal Revenue Service introduced the revised 2008 Form 990 in December of 2007. It includes expanded reporting requirements, including information related to governance, oversight, and additional disclosures. The goal is to improve the governance behaviors of organizations which will allow donors to compare organizations. GuideStar.org, an organization dedicated to support nonprofits, has information and suggestions for nonprofits regarding the new form 990 at <http://www2.guidestar.org/rxa/news/articles/2009/revised-form-990-a-how-to-guide.aspx>.

Is Social Networking Right for You?

The April 2009 **Nonprofit Social Network Survey Report** conducted by ThePort, NTEN, and Common Knowledge examined how nonprofits are using social networks such as Facebook, Twitter, and other “house social networks” and “commercial social networks.” Results showed that over 80% of nonprofits are using social networks for marketing as well as some fundraising. Numbers of nonprofit social networking staffing is reported to increase in the next year. Read the entire report at <http://www.nonprofitsocialnetworksurvey.com/>.

Looking for more resources about nonprofits and social networking? Check out:

<http://www.coyotecom.com/outreach/osn.html>

<http://www.techsoup.org/learningcenter/internet/archives/page9215.cfm>

<http://www.theport.com/caseStudies.aspx>

Access Women’s Health Data

The Office On Women’s Health (OWH) through the Department of Health and Human Services (HHS) has an extensive resource for state and county-level data for the US and its territories. **Quick Health Data Online** (previously known as the National Women’s Health Indicators Database) provides information on women’s health organized into eleven main categories including demographics, mortality, reproductive health, and more. Visit <http://healthstatus2010.com/owh/> to learn more about what is available and to link directly to the data.

Make a Comment: Homelessness Resources

The Homelessness Resource Center is an interactive community of providers, consumers, policymakers, researchers, and public agencies at federal, state, and local levels that share state-of-the-art knowledge and promising practices to prevent and end homelessness. Visitors can share written comments to see how others are implementing evidence-based programs, share opinions and perspectives, post questions for experts across the US, and more.

Visit the Homelessness Resource Center website at <http://homeless.samhsa.gov/Default.aspx>.

UPCOMING EVENTS – MARK YOUR CALENDARS

Visit the interactive online CHAMPS calendar – <http://www.CHAMPSonline.org/Events/Calendar.asp>

JUNE

Wednesday, June 10th

The Culture of Customer Service

CHAMPS Live Teleconference

http://www.CHAMPSonline.org/Events/Distance_Learning.asp

Wednesday, June 24th - Saturday, June 27th

National School-Based Health Care Convention

Westin Diplomat Resort & Spa, Hollywood, FL

<http://www.nasbhc.org/convention>

Memorial Day, May 25
Flag Day, June 14
Summer Solstice, June 21
Father's Day, June 21
Independence Day, July 4
Parent's Day, June 26
Ramadan Begins, August 22

Look up daily and monthly health observances at

<http://www.healthfinder.gov/nho/nho.asp?year=2009>

JULY

Tuesday, July 7th – Thursday, July 9th

Indian Health Summit

Hyatt Regency Hotel, Denver, CO

<http://conferences.thehillgroup.com/healthsummit/index.html>

Monday, July 20th – Wednesday, July 22nd

Health Care for Residents of Public Housing Conference

Fairmont Hotel, Washington, DC

<http://www.healthandpublichousing.com>

Wednesday, July 22nd

Customer Service: The Art of Caring

CHAMPS Live Webcast

http://www.CHAMPSonline.org/Events/Distance_Learning.asp



AUGUST

Monday, August 10th - Wednesday, August 12th

HRSA Healthcare Workforce Summit

Washington, DC

<http://www.team-psa.com/workforcesummit2009>

Thursday, August 13th – Saturday, August 15th

NHSC Annual Scholars Conference

Tampa Marriott Waterside Hotel, Tampa, FL

<http://nhsc.bhpr.hrsa.gov/>

Friday, August 21st – Tuesday, August 25th

NACHC Community Health Institute (CHI)

Hilton Chicago, Chicago, IL

<http://www.nachc.com>

Looking Forward

ATSU Campus Recruitment Fair

October 7, 2009

<http://www.atsu.edu>

NWRPCA/CHAMPS Annual Primary Care Conference

October 24-28, 2009

<http://www.champsonline.org/Events>

Please let us know if your email address has changed.

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The CHAMPS Quarterly Newsletter is supported by Grant Number 5 H68CS00150-20-00 from the Department of Health and Human Services (DHHS) Health Resources and Services Administration (HRSA) Bureau of Primary Health Care (BPHC). Its contents are solely the responsibility of CHAMPS and do not necessarily represent the official views of HRSA/BPHC.

Please contact Andrea Martin with any questions or comments about this newsletter.