



# Summer 2010 Quarterly Newsletter

*Published August 18, 2010*

## **Register Now! CHAMPS Annual Primary Care Conference**

CHAMPS is excited to host the **2010 CHAMPS/NWRPCA Annual Primary Care Conference** October 23-27, 2010 at the Westin Tabor Center in downtown Denver. The conference theme this year is **Healthcare Renewal: Harness the Opportunity**, with a focus on how to best take advantage of new opportunities that have come about through the Affordable Care Act (ACA).



The Annual Conference is your opportunity to share best practices, network with other Health Center and Primary Care Association staff from Regions VIII and X, and receive guidance from national experts. Don't miss the Keynote Presentation by TR Reid, best-selling author of *The Healing of America*, and your chance to connect with representatives from the Health Resources and Services Administration (HRSA) and the National Association of Community Health Centers (NACHC).

### **Conference Travel Reimbursement for Clinicians**

CHAMPS is proud to offer travel support of up to \$700 to qualifying clinicians working for CHAMPS Organizational Member health centers.

For details and reimbursement request form, visit <http://www.champsonline.org/Events/Conference.asp#reim>.

### **Additional Conference Events:**

- Education Health Center Initiative (EHCI) Symposium** – Saturday, 10/23 – Sunday, 10/24
- CHAMPS Executive Committee Meeting** – Saturday, 10/23, Evening
- CHAMPS Annual Board of Directors Meeting** – Sunday, 10/24, Evening
- Welcome Reception** – Sunday, 10/24, Evening
- Mountain/Plains Clinical Network (MPCN) Steering Committee Meeting** – Monday, 10/25, Evening

**Register Now!** For a link to online registration and additional conference details, please visit [www.CHAMPSonline.org/Events/Conference.asp](http://www.CHAMPSonline.org/Events/Conference.asp).

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### ***Thank You, CHAMPS Organizational Members!***

More than 50 Region VIII Community Health Centers and State Primary Care Associations have already become **2010-2011 Organizational Members** of CHAMPS. Federally qualified Community Health Centers (CHCs) and Primary Care Associations (PCAs) in Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming are eligible to become CHAMPS Organizational Members. In addition to great networking opportunities, membership with CHAMPS includes the following:

- ★ **Free access to all online CHAMPS Live and Archived Webcasts** (staff from non-member organizations will be charged \$75 per computer link and \$15 per person for CE credit)
- ★ **CD-ROM copies of CHAMPS Archived Webcasts developed in 2010-2011** including the three-part *Managing Change in CHCs* series and other events developed during the fiscal year
- ★ One free copy of the **2010 CHAMPS Region VIII Health Center Salary, Benefits, Turnover, and Vacancy Survey Report** to be released in October 2010
- ★ **Discounted** registration fees for CHAMPS-sponsored face-to-face trainings including the October 2010 CHAMPS/NWRPCA Annual Conference in Denver, CO
- ★ **Reimbursement** for qualified clinicians to travel to the Annual Conference (\$700 per clinician)
- ★ Access to the **Members Only section of the CHAMPS Website** including a searchable Region VIII Health Center directory and printable CHAMPS salary survey reports

*A big **thank you** to the current CHAMPS Organizational Members! We appreciate your ongoing support and look forward to our ongoing service to you during the 2010-2011 membership year.*

*To determine if your organization is a current CHAMPS Organizational Member, visit [www.CHAMPSonline.org/About/CHAMPS/Org\\_Members.asp](http://www.CHAMPSonline.org/About/CHAMPS/Org_Members.asp).*

*Questions about membership? Contact [julie@CHAMPSonline.org](mailto:julie@CHAMPSonline.org)*

### ***Now Available:***

### ***2005-2009 Region VIII Uniform Data System Summary***

Each year CHAMPS produces a five year history of Uniform Data System information for Region VIII. The newly released **2005-2009 Region VIII BPHC Uniform Data System (UDS) Summary** includes:

- ★ Regional trend data for CHC users, staffing, encounters, and income information
- ★ Comparisons of Region VIII and national figures over a three year period for two selected CHC fiscal measures: *total cost per patient* and *medical cost per medical encounter*
- ★ A focus on select factors relating to these fiscal performance measures including special populations, user language preferences, and enabling services
- ★ State breakdowns for all of the information described above

#### **Selected trend highlights between 2008 and 2009 from the most recent summary include:**

- ★ A 7.2% increase in **users** region-wide, including a 24.9% increase in **homeless** users, and a 19.3% increase in users at **100% Federal Poverty Level or below**
- ★ An increase in total **FTEs** region-wide of 7.2% and an increase in **encounters** of 7.5%
- ★ **Total cost per patient** increased 1.3% in Region VIII, while the national measure increased 2.0%
- ★ The regional measure for **medical cost per medical encounter** increased 1.1% while the national measure increased 1.5%

***To view and download the 2005-2009 Summary, please visit [www.CHAMPSonline.org/Tools/PubsElectronicMedia/PubsMediaDocs/RVIIIUDS2005-2009.pdf](http://www.CHAMPSonline.org/Tools/PubsElectronicMedia/PubsMediaDocs/RVIIIUDS2005-2009.pdf).***

*To view and download similar summaries from previous years, please visit [www.CHAMPSonline.org/Tools/PubsElectronicMedia/Publications/default.asp#UDSsummary](http://www.CHAMPSonline.org/Tools/PubsElectronicMedia/Publications/default.asp#UDSsummary).*

## WORKFORCE DEVELOPMENT NEWS

*Encouraging successful careers and strong, cutting-edge organizations by providing live and archived continuing education, recruitment and retention tools, and the latest information on current trends and statistics*

### Coming Soon: CHAMPS 2010 Salary Survey Report

**Huge thanks** to the 84% of Region VIII's Community, Migrant, and Homeless Health Centers (CHCs) that participated in the **CHAMPS 2010 Region VIII Health Center Salary, Benefits, and Turnover Survey!** The data from these 49 organizations is being analyzed, and will be presented in a written report scheduled for distribution in October 2010. This report will provide a regional snapshot of salary and benefits structures and workforce trends across the Mountain/Plains states through:

- ★ Minimum, maximum, average, and trim mean salaries by position title
- ★ Average dollar amount of benefits, plus the average benefits as a percentage of salary
- ★ Breakdowns of salary and benefits information by annual budget range to help centers compare themselves with others of similar size
- ★ Salary and benefits information for executive team employees and for clinical providers and mid-level staff broken down by years of service, budget range of organization, location, etc.
- ★ Comparisons of 2010 Region VIII data with historical Region VIII data and other state and national surveys
- ★ Summarized vacancy rate information/trends and turnover rate information

CHAMPS Organizational Members and all participating organizations will receive a free copy of the final report. Others will be invited to purchase a copy (cost to be determined).

Please contact [andrea@CHAMPSonline.org](mailto:andrea@CHAMPSonline.org) with your questions about this invaluable project.



Patricia Moten Marshall

### Register Now: Managing Change Webcast Series

Don't miss your chance to benefit from an upcoming webcast series for CHC staff, **Managing Change: Empowering CHCs to Succeed**. The series is sponsored by the Primary Care Associations of Region VIII (AUCH, CCHN, CHAD, MPCA, WYPCA, and CHAMPS), and will be presented by Patricia Moten Marshall, President of SynerChange in Chicago.

The series will help participants understand how change is a challenge for individuals and organizations and formulate a process for achieving change objectives.

- ★ In the first event – **Change as a Process** on August 25<sup>th</sup> – participants will explore the stages of change and work toward successfully articulating the change they desire for their organization.
- ★ In the second webcast – **Roles within the Change Process** on October 6<sup>th</sup> – participants will identify the different roles people can play in the change process and learn how to maximize the effectiveness of those roles.
- ★ In the last webcast – **Resistance to Change** on December 1<sup>st</sup> – Marshall will outline the negative and positive associations that people have with change, and give participants tools to manage the inevitable resistance that arises with change.

**REGISTER NOW!** For links to online registration and more details for all three events, visit [www.CHAMPSonline.org/Events/Distance\\_Learning.asp#change](http://www.CHAMPSonline.org/Events/Distance_Learning.asp#change).

Registration is free for members of CHAMPS, AUCH, CCHN, CHAD, MPCA, and WYPCA. To see if your organization is a current CHAMPS Organizational Member, please visit [www.CHAMPSonline.org/About/CHAMPS/Org\\_Members.asp](http://www.CHAMPSonline.org/About/CHAMPS/Org_Members.asp).

## **Continuing Education on Your Schedule**

**ARCHIVED WEBCASTS AND TELECONFERENCES:** CHAMPS webcasts are archived online for one year, and recordings of CHAMPS teleconferences are available for at least 90 days. Access is free for staff and board members of CHAMPS Organizational Members (including continuing education credit). Other participants will be charged \$75 per computer link, \$50 per teleconference access, and \$15 per person for credit unless otherwise indicated.

### **Successful Recruitment in Challenging Times – Webcast**

- Online archive available through 01/20/11
  - CME available through 01/20/11
- [www.vcall.com/replay](http://www.vcall.com/replay), # 2146004736

### **Multimodal Approach to the Treatment of Chronic Pain – Webcast**

- Online archive available through 02/17/11
  - CME available through 02/17/11
- [www.vcall.com/replay](http://www.vcall.com/replay), # 2146004841

### **Archived 2009 Annual Conference Webcasts**

- Safety Net Medical Home Initiative: Transforming Practices into Medical Homes
- Making CHIPRA Work: Options for Enrolling Eligible Children in Health Coverage
- Recruitment for Diversity

**E-mail [andrea@CHAMPSonline.org](mailto:andrea@CHAMPSonline.org) for access to these archives.**

*\$65 fee for CHAMPS Members and \$95 fee for non-member organizations*

### **2010 Immunization Update: HPV, Pertussis, Influenza/H1N1, and More – Teleconference**

- Online and phone archives available through 11/02/10
- CME is not available for this archive

<http://audio3.confpro.com>, # 2514071 OR 1-888-284-7564, # 2514071

*FREE for all health professionals*

*For more details about each archived event, including speakers, topics, and available follow-up materials, visit [www.CHAMPSonline.org/Events/Distance\\_Learning.asp](http://www.CHAMPSonline.org/Events/Distance_Learning.asp).*

**BORROW OR PURCHASE CHAMPS RESOURCES:** Borrow previous training events on CD, DVD, and video for up to four weeks at a time through the **CHAMPS Lending Library!** Resources include past CHAMPS webcasts plus Spanish language, chronic condition, and clinical leadership resources (free for CHAMPS Organizational Members). **Purchase** publications, archived educational events, and reference materials (discounted for members)! Available resources include past CHAMPS webcasts on CD, clinical reference resources, patient education materials, and more.

*Learn more about the CHAMPS Lending Library at [www.CHAMPSonline.org/Tools/PubsElectronicMedia/LendingLibrary/](http://www.CHAMPSonline.org/Tools/PubsElectronicMedia/LendingLibrary/).*

*Download a CHAMPS Products Order Form at [www.CHAMPSonline.org/Tools/PubsElectronicMedia/PubsMediaDocs/CHAMPSProductsOrderForm.pdf](http://www.CHAMPSonline.org/Tools/PubsElectronicMedia/PubsMediaDocs/CHAMPSProductsOrderForm.pdf).*

## **Advertise Job Openings on CHAMPS' Job Bank**

Having trouble filling an open position at your center? CHAMPS can help! The **CHAMPS Region VIII Job Opportunities Bank (JOB)** lists positions for Community Health Centers and Primary Care Associations throughout Region VIII. To post a position, email [andrea@CHAMPSonline.org](mailto:andrea@CHAMPSonline.org) with:

- ★ Position title, description, and start date
- ★ Health Center location
- ★ How to apply, including any deadlines
- ★ Salary and loan repayment information (optional)

*CHAMPS will post your position within two business days (and usually faster).  
To view the CHAMPS Job Bank visit [www.CHAMPSonline.org/JobBank/JobBank.asp](http://www.CHAMPSonline.org/JobBank/JobBank.asp)*

# MOUNTAIN/PLAINS CLINICAL NETWORK (MPCN) NEWS

*Providing professional, administrative, and educational support to all clinicians that practice in Community, Migrant, and Homeless Health Centers in Region VIII to ensure the delivery of the highest possible quality of care to poor and underserved populations*



## **Announcement of Final Rules for Meaningful Use of Electronic Health Records**

The **Health Information Technology for Economic and Clinical Health (HITECH) Act** of 2009 allows hospitals and health care professionals to receive Medicaid and Medicare incentive payments if they use Electronic Health Record (EHR) technology to achieve objectives that support meaningful use. The incentive payments could total up to 27 billion dollars during the next ten years, and meaningful use requirements will be incorporated over a multi-year period.

In mid-July 2010 the **Centers for Medicare & Medicaid Services (CMS)** and the **Office of the National Coordinator for Health Information Technology (ONC)**, published the final rules outlining the requirements eligible organizations and professionals have to meet to show meaningful use. The requirements have been divided into two tiers. The first tier is made of core requirements that need to be met initially. The second tier includes a list of measures from which providers can select five to defer for the 2011-2012 grant year. This design was developed to allow providers flexibility as they tailor the implementation of the EHR technology to meet their most immediate needs.

In order to help providers meet the new requirements, HHS has set up a network of Regional Extension Centers. These Centers can assist with adopting EHR technology and using it in a meaningful way.

*Read the CMS and ONC press release regarding the final rules at [www.cms.gov/apps/media/press/release.asp](http://www.cms.gov/apps/media/press/release.asp).*

*The official website for the EHR Incentive Programs with links to further information can be found at [www.cms.gov/EHRIncentivePrograms/](http://www.cms.gov/EHRIncentivePrograms/).*

*To learn more about certification standards visit <http://healthit.hhs.gov/portal/server.pt>.*

## **Discount Purchasing Options Survey: Clinical Technologic Tools**

In response to feedback that Region VIII clinicians would like access to technological tools such as PDA software for handheld devices (e.g. BlackBerry or iPhone), CHAMPS reviewed and researched three such products: **Epocrates**, **Pepid**, and **UpToDate**.

Epocrates and Pepid are both point of care decision support tools that can be accessed on handheld mobile devices or on a desktop computer. The software subscription products give information on medications, OTC drugs, diseases and conditions, alternative (herbal) medicines, and diagnostic and lab tests. UpToDate is an evidence-based, peer-reviewed information resource that provides evidence-based guidelines, literature reviews, and CME applications, as well as a drug database.

CHAMPS has negotiated group purchasing discounts for each of these three products. In order to determine the demand for any/all of these products, CHAMPS recently sent out a survey to the Medical Directors at all Region VIII Health Center grantees. The survey describes each of the three products, provides group purchasing discounts, and asks about possible interest in purchasing the products through CHAMPS.

This initial survey will be used to gauge the demand of all Region VIII clinicians for any/all of the three products. If there is sufficient demand, subsequent communications will follow.

*If you are interested in learning more about these products please contact Shannon Kolman, CHAMPS Clinical Programs Director, at [shannon@CHAMPSonline.org](mailto:shannon@CHAMPSonline.org) or 303-861-5165 ext. 236.*

## ***Clinical Resources Available from CHAMPS***

MPCN has compiled a list of resources for Community Health Center staff that aim to improve the quality of services, share valuable research, provide patient and clinician education, and develop resources. The three types of resources are:

- **Provider Training Resources** – Educational materials available on DVD, CD-ROM, and video, for purchase or through the CHAMPS Lending Library
- **Clinical Products** - Reference and educational materials available for purchase at discounted prices for CHAMPS members
- **Provider and Patient Reference Materials** – Includes links to Internet resources as well as downloadable forms and handouts on clinical guidelines, procedures, and patient self-management tools

These resources cover a wide range of health concerns including tobacco cessation, obesity, and substance use. There are also sections dedicated to Spanish Language resources, cultural competency in healthcare, and addressing the health needs of farm workers.

*Browse the Clinical Resources section of the CHAMPS website at [www.CHAMPSonline.org/Tools/ClinicalResources/default.asp](http://www.CHAMPSonline.org/Tools/ClinicalResources/default.asp).*

## ***Clinical Track at the CHAMPS/NWRPCA Annual Conference***

The clinical track at the **2010 CHAMPS/NWRPCA Annual Primary Care Conference** presents a diverse array of issues and promises to offer something for every health care provider. Clinicians, please join us for:

### **Saturday, October 23<sup>rd</sup>**

***Clinicians' Experience with Medical Home Transformation*** – a half-day session designed to give an update of the Safety Net Medical Home Initiative with a focus on clinicians' experiences in implementing medical home concepts

***Creating and Sustaining Clinical Pharmacy Programs*** – a 3-hour presentation of three CHC pharmacy programs, and discussion of a clinical pharmacy CMS project recognizing pharmacists as providers

### **Sunday, October 24<sup>th</sup>**

***Nutrition Interventions for Fighting Chronic Diseases*** – a half-day session focusing on criteria to identify patients needing nutrition counseling and strategies to deliver basic nutritional information and improve patient outcomes

***Improving Treatment Outcomes of Patients with Major Depressive Disorders*** – a lunch session for clinicians sponsored by Eli Lilly

***Providers – Bounce Back from Burnout!*** – a 3-hour session highlighting leading science on Adversity Quotient<sup>®</sup> and resilience research to provide tools to meet high pressure clinical demands

### **Monday, October 25<sup>th</sup>**

***Overview/Clinical Implications of Proposed REMS for Opioids*** – a session detailing proposed Risk Evaluation and Mitigation Strategies (REMS) for opioids that will cover the passage of FDAAA, managing pain with opioids, and medication safety

***Chronic Pain Management in the Primary Care Setting*** – join CHC physician presenters for this half-day session to learn about systems for primary care that support adequate evaluation, screening, stratification, and care planning for patients with chronic, non-cancer pain

### **Tuesday, October 26<sup>th</sup>**

***Medical Home Track*** - enjoy a full day of sessions covering various topics on the Medical Home Model

***Clinicians Roundtable*** – join your fellow health care providers to network, share, and discuss current clinical issues, best practices, and lessons learned.

*To register for the Annual Conference visit [www.CHAMPSonline.org/Events/Conference.asp#registration](http://www.CHAMPSonline.org/Events/Conference.asp#registration).*

## Immunization Teleconference Archive Available



On August 3, 2010, over 220 CHC staff and other health care professionals participated in the **2010 Immunization Update: HPV, Pertussis, Influenza/H1N1 and More**, a teleconference presented by Dr. Robert Brayden. This event was hosted by CHAMPS, Colorado Community Health Network (CCHN), and Colorado Children's Immunization Coalition (CCIC). Participants earned 1.25 hours of Continuing Medical Education credit (CME) while addressing the following objectives:

- ★ Understand the epidemiology and clinical features of HPV including the HPV4 vaccine for males
- ★ Understand transmission and complications of Pertussis and the concept of cocooning for the protection of infants
- ★ Learn about the 2010-2011 influenza and H1N1 vaccine strains and recommendations
- ★ Hear about new candidate vaccines including pneumococcal 13-valent, RSV and CMV
- ★ Learn answers to questions regarding current vaccine recommendations.

For those who missed the live teleconference, an archived version is available online and over the telephone (CME is not available for the archived version of this event).

*For details on how to access the online and/or telephone archive of this event, and to download slides and an event follow-up, please visit [www.CHAMPSonline.org/Events/Distance\\_Learning.asp#immun](http://www.CHAMPSonline.org/Events/Distance_Learning.asp#immun).*

## REGIONAL AND NATIONAL NEWS

*To submit an article about state, regional, or national news, please contact [Andrea@CHAMPSonline.org](mailto:Andrea@CHAMPSonline.org)*

### New Funding Available for CHCs



In early August US Department of Health and Human Services (HHS) Secretary Kathleen Sebelius announced the availability of up to **\$250 million in grants for New Access Points (NAP)** through the Health Resources and Services Administration (HRSA) for the delivery of primary health care services for underserved and vulnerable populations under the Health Center Program. The funds are made available by the Affordable Care Act, and the guidance has added priorities and revised scoring criteria, with priority point additions for sparsely populated, high poverty levels in the service area, and special populations.

*To view the HHS news release with more details about this opportunity, visit [www.hhs.gov/news/press/2010pres/08/20100809a.html](http://www.hhs.gov/news/press/2010pres/08/20100809a.html).*

*Deadlines are November 17 for the Grants.gov portion of the application, and December 15 for the Electronic Handbook (EHB) portion. To begin the application process, visit [www.grants.gov](http://www.grants.gov).*

### Don't Miss this Helpful Resource

The National Association of Community Health Centers (NACHC) is offering their **Developing Effective FQHC Programs and Applications** training September 9-11 in Dallas, TX and September 29-October 1 in Denver, CO.

*For more information and online registration, visit <http://www.nachc.com/new-fqhc.cfm>.*

## ***Help Understanding the Affordable Care Act (ACA)***

### **New Website Simplifies Health Reform**

The Whitehouse blog posted a video on July 28<sup>th</sup> of President Obama explaining the US Department of Health and Human Services (HHS)'s new website, **www.HealthCare.gov**. HealthCare.gov was launched to help consumers navigate health reform. The **Implementation Center** on the website houses brochures, regulations, authorities, grant information, and letters regarding the implementation of the Affordable Care Act (ACA). This website also has an "Information for You" Section broken down into the following categories: Families & Children, Individuals, People with Disabilities, Seniors, Young Adults, and Employers.



The **Newsroom** contains links to news releases, webcasts, videos, and speeches, and also houses the following factsheets containing information from the actual ACA:

- ★ Preexisting conditions
- ★ Benefits for Asian Americans
- ★ Benefits for African Americans
- ★ Benefits for Latinos
- ★ Benefits for Seniors
- ★ Benefits for Women and Children
- ★ Protecting young adults
- ★ Keeping current plans
- ★ Early Retiree Reinsurance Program
- ★ Saving money for small businesses
- ★ State specific statistics
- ★ High Risk Pool Program

HealthCare.gov allows consumers to **compare both private and public coverage options** in a simple and straightforward manner in order to find the policy best suited for their individual needs. In October 2010 pricing estimates will be available, and eventually HHS plans to provide customer ratings on the performance of the featured plans. In addition to this information the website provides consumers with up to date information regarding preventative services and the quality rankings of healthcare providers.

The site was developed using considerable input from consumers, and HHS is asking for additional input after the site is in use so that the site can be revised to meet the evolving needs of its users.

*View the website at [www.HealthCare.gov](http://www.HealthCare.gov).*

*View the President's video at [www.whitehouse.gov/blog/2010/07/28/not-your-ordinary-website-demo](http://www.whitehouse.gov/blog/2010/07/28/not-your-ordinary-website-demo).*

### **Download Additional ACA Resources**

At the beginning of July the Office of Intergovernmental Affairs published the following new materials regarding the implementation of the Affordable Care Act (ACA). Email [HHSIGA@hhs.gov](mailto:HHSIGA@hhs.gov) with any questions about these materials.

- ★ **Patient Protections & Insurance Reforms**  
[www.healthcare.gov/center/brochures/patient\\_protections.pdf](http://www.healthcare.gov/center/brochures/patient_protections.pdf)
- ★ **Poster: Are You Eligible for the Pre-Existing Condition Insurance Plan?**  
English - [www.healthcare.gov/center/brochures/8.5x11\\_poster\\_hirisk\\_b.pdf](http://www.healthcare.gov/center/brochures/8.5x11_poster_hirisk_b.pdf)  
Spanish - [www.healthcare.gov/center/brochures/spanish\\_poster\\_hirisk\\_b.pdf](http://www.healthcare.gov/center/brochures/spanish_poster_hirisk_b.pdf)
- ★ **Medicare and the New Health Care Law — What it Means for You**  
[www.medicare.gov/Publications/Pubs/pdf/11467.pdf](http://www.medicare.gov/Publications/Pubs/pdf/11467.pdf)
- ★ **Closing the Prescription Drug Coverage Gap**  
[www.medicare.gov/Publications/Pubs/pdf/11464.pdf](http://www.medicare.gov/Publications/Pubs/pdf/11464.pdf)



## **Health Reform E-Mail Updates**

**Healthreform.gov**, a reservoir for information related to health reform, is now providing e-mail updates regarding health reform to subscribers. These e-mails are sent out several times a week and include information on events, press releases, and other pertinent information regarding health reform.

To sign up for the health reform updates visit [https://service.govdelivery.com/service/multi\\_subscribe.html?code=USHHS&custom\\_id=1329](https://service.govdelivery.com/service/multi_subscribe.html?code=USHHS&custom_id=1329).

## **Grantee Input Email Inbox**

As a consequence of new health reform legislation, new funding opportunities will be available to Community Health Centers and Primary Care Associations. Do you have suggestions about how future grant appropriations should be distributed? Send those and other suggestions to HRSA through a general questions inbox that has been set up specifically to receive feedback about the new legislation.

Send your ideas and input to [OPPDGeneral@hrsa.gov](mailto:OPPDGeneral@hrsa.gov)

## **UDS Mapper Brings Information to Local Level**



The Robert Graham Center with funding from HRSA has collaborated with John Snow, Inc. to create the **UDS Mapper**. This tool is an interactive Internet resource providing a look at the current geographic extent of federally-funded health centers (330 CHCs) through access to Uniform Data System (UDS) information. This data can be used as one tool to evaluate how well these health centers are serving their intended populations and how connected they are to other federally-funded health programs, as well as plan growth and outreach efforts.

The information available includes estimates of the collective service area of these health centers by ZCTA (ZIP Code Tabulation Area), including the ratio of Section 330-funded health center patients to the target population, the change in the number of those reported patients over time, and an estimate of those in the target population that remain unserved by Section 330-funded health centers.

Users of the UDS Mapper can also explore:

- ★ The number of 330 CHC patients reported over time
- ★ Locations for all 330 CHCs and other selected providers including hospitals, NHSC sites, and other nationally-funded providers
- ★ Health professional shortage areas (HPSAs), medically underserved areas and medically underserved populations (MUAs/MUPs)
- ★ Percentage of the ZCTA in poverty, low income, non-white, and Hispanic

The site also includes several tools to help users navigate all that the site has to offer, including FAQs, tutorials, definitions, glossary, and more. Before the launch of UDS Mapper, this information was not available on a local level. The intended users for this tool are Primary Care Associations and State Primary Care Offices, Section 330 Grantees, policymakers, HRSA project officers, and staff from health centers.

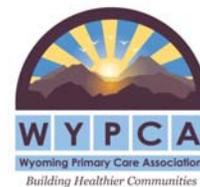
For more information about the UDS Mapper and to register for free access visit [www.udsmapper.org/index.cfm](http://www.udsmapper.org/index.cfm).

See page 2 of this newsletter for information about a five-year summary of Region VIII UDS information, including a look at selected financial performance measures for community health centers.



## ***WYPCA is Enhancing Services for Wyoming's Underserved***

The Wyoming Primary Care Association (WYPCA), in partnership with the Wyoming Department of Health, is excited to announce the development and implementation of the **Wyoming Quality Initiative (WQI)**. The purpose of the quality initiative is to improve clinical and operational quality within Wyoming Health Centers and Rural Health Clinics. Objectives include:



- ★ Offer new models of care to improve quality of care and enhance efficiency within Wyoming's community health organizations
- ★ Enhance clinical policies, practices, and procedures relating to chronic disease prevention and control.

Through this initiative, Wyoming joins other states in developing learning teams with a tailored training curriculum based on individual organizational needs. This model incorporates national standards, technical assistance, opportunities to network, and a track to enhance operations through management and staff training and technical assistance.

The first WQI face-to-face meeting was held in July 2010 in Casper, WY; the nearly 50 participants from seven Health Centers and two Rural Health Clinics discussed the many challenges and barriers related to medically underserved populations relating to Chronic Disease Prevention and Control (the 2010-2011 WQI focus area). Additionally, the meeting included a WQI legislative networking reception, giving members of Wyoming's safety net the opportunity to share their Health Center story with policymakers and candidates.

Nine performance measures were put into place to evidence improved outcomes around Diabetes, Cardiovascular Disease, Breast Cancer Screening, and Revenue Improvement. Data will be collected quarterly from each team, and a six month training calendar specific to the topic areas will be implemented. The teams will meet monthly via conference call to share lessons learned and update one another on their progress.

***This year, Wyoming Health Centers and Rural Health Clinics look forward to working together to build a healthier Wyoming. Through collaboration, shared resources, and data collection, they will create a win-win collaborative that will positively impact the future of Wyoming patients and promote a medical home model.***

## ***August 8<sup>th</sup> – 14<sup>th</sup> was National Health Center Week!***

Each year the second week of August is **National Health Center Week**, dedicated to recognizing the service and contributions of Community, Migrant, Homeless, and Public Housing Health Centers (CHCs). "**Celebrating America's Health Centers: Turning the Vision into Reality**" was the 2010 theme, highlighting the 45 year record of Health Centers in providing affordable, high quality, cost-effective health care to all people, regardless of ability to pay. This year's celebration also included *Health Care in Public Housing Day* on August 10<sup>th</sup>, *Health Care for the Homeless Day* on August 11<sup>th</sup>, and *Farmworker Health Day* on August 12<sup>th</sup>. Visit [www.healthcenterweek.org](http://www.healthcenterweek.org) for more information including fact sheets, a calendar to explore events that took place in your area, and more.

***CHAMPS proudly recognizes the amazing contributions of the 58 CHCs operating in Region VIII.***

***In 2009 the CHCs of CO, MT, ND, SD, UT, and WY served over 762,643 users, including over 25,500 migrant and seasonal farmworkers, almost 50,000 homeless, and over 350,000 uninsured patients.***

## UPCOMING EVENTS – MARK YOUR CALENDARS

Visit the interactive online CHAMPS calendar – [www.CHAMPSonline.org/Events/Calendar.asp](http://www.CHAMPSonline.org/Events/Calendar.asp)

### UPCOMING WEBCASTS - Managing Change Series: Empowering CHCs To Succeed

**Staff Session 1 - Change as a Process**  
August 25, 2010; 11:30 AM - 1:00 PM MT

**Staff Session 3 - Resistance to Change**  
December 1, 2010; 11:30 AM - 1:00 PM MT

**Staff Session 2 - Roles within the Change Process**  
October 6, 2010; 11:30 AM - 1:00 PM MT

[www.CHAMPSonline.org/Events/Distance\\_Learning.asp#change](http://www.CHAMPSonline.org/Events/Distance_Learning.asp#change)

### SEPTEMBER

**September 10 – 14, 2010**  
**NACHC Community Health Institute & Expo**  
Hilton Anatole, Dallas, TX  
[www.nachc.com/conferences-and-trainings.cfm](http://www.nachc.com/conferences-and-trainings.cfm)

**September 21 – 23, 2010**  
**National Indian Health Summit**  
To Be Announced  
[www.nihb.org/news\\_events/conferences\\_events.php](http://www.nihb.org/news_events/conferences_events.php)

**September 14 - 16, 2010**  
**3RNet 15<sup>th</sup> Annual Conference and Member Meeting**  
DoubleTree Hotel,  
Charleston, SC  
[www.3RNet.org](http://www.3RNet.org)

Ramadan, Aug. 11- Sept. 10  
Labor Day, Sept. 6  
Autumn Begins, Sept. 22  
Halloween, Oct. 31  
All Saint's Day, Nov. 1  
Election Day, Nov. 2  
Daylight Saving Time Ends, Nov. 7  
Veteran's Day, Nov. 11  
Thanksgiving, Nov. 25

### OCTOBER

**October 23 - 27, 2010**  
**CHAMPS/NWRPCA Annual Primary Care Conference**  
Westin Tabor Center, Denver, CO  
[www.champsonline.org/Events/Conference.asp](http://www.champsonline.org/Events/Conference.asp)

**October 24 - 27, 2010**  
**National Primary Oral Health Conference**  
Gaylord Palms, Kissimmee, FL  
[www.nnoha.org/conference/npohc.html](http://www.nnoha.org/conference/npohc.html)

### NOVEMBER

**November 6 - 10, 2010**  
**APHA 138<sup>th</sup> Annual Meeting & Expo**  
Colorado Convention Center, Denver, CO  
[www.apha.org/meetings/registration](http://www.apha.org/meetings/registration)

**November 17 - 20, 2010**  
**20<sup>th</sup> Annual Midwestern Stream Farmworker Health Forum**  
Sheraton Austin Hotel at the Capitol, Austin, TX  
[www.NCFH.org](http://www.NCFH.org)

**November 8 - 10, 2010**  
**28<sup>th</sup> Annual State/Regional Primary Care Association Conference**  
Renaissance St. Louis Grand Hotel, St. Louis, MO  
[www.nachc.com/primary-care-conference.cfm](http://www.nachc.com/primary-care-conference.cfm)



## Looking Forward

**2011 Dakota Conference on Rural and Public Health**  
**March 23-25, 2011**  
<http://ruralhealth.und.edu/dakotaconference>

**NACHC Policy and Issues Forum**  
**March 23-27, 2011**  
[www.nachc.com](http://www.nachc.com)

Please let us know if your email address has changed. Thank you!

## CONTACT US

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