



# Summer 2013 Quarterly Newsletter

Published August 21, 2013

## Registration is Open! NWRPCA/CHAMPS Fall Primary Care Conference

Please join CHAMPS and Northwest Regional Primary Care Association (NWRPCA) for the **2013 Fall Primary Care Conference** October 19-22, 2013 at the Seattle Marriott Waterfront in Seattle, WA. Participants will enjoy four days of networking, educational sessions, and strategies for transforming care and enhancing the value of health centers. Highlights include: a full day on Outreach & Enrollment (see details on page 9); Buprenorphine training for clinicians (see details on page 7); sessions on Patient-Centered Medical Home (PCMH) and ICD-10; full tracks on workforce, operations, governance, fiscal, and clinical topics; HRSA and NACHC updates; and more! Keynote speakers Clement Bezold, founder and chairman of the Institute for Alternative Futures, and Winston Wong, MD, MS, Disparities Improvement and Quality Initiatives Director and Community Benefit Medical Director at Kaiser Permanente, will explore possibilities and offer guidance for the future.



**CHAMPS Organizational Members are eligible for Registration Reimbursement for one staff member, in addition to Clinician Travel Reimbursement!** Each CHAMPS Organizational Member may request conference registration reimbursement of up to \$730 for one line staff, medical support staff, or mid-level manager/supervisor staff member (providers and Executive Directors/CEOs are not eligible). Qualifying clinicians working at least 0.5 FTE may apply for travel reimbursement to the conference for up to \$700.

### ***Conference Events:***

***Mountain/Plains Clinical Network (MPCN) Steering Committee Meeting – TBD***

***CHAMPS Executive Committee Meeting – Saturday, 10/19, Evening***

***CHAMPS Annual Board of Directors Meeting – Sunday, 10/20, Evening***

***Welcome Reception – Sunday, 10/20, Evening***

***Exhibitor Reception – Monday, 10/21, Evening***

***For more details and a link to online registration, visit the [CHAMPS Conference webpage](#).***

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### **NEW 2013 Region VIII CHC Annual Measure of Finance, Operations, and Productivity**

CHAMPS is pleased to announce a new partnership with CliftonLarsonAllen (CLA) to support CHAMPS member health centers through a **2013 Region VIII CHC Annual Measure of Finance, Operations, and Productivity**. The purpose of this project is to provide Region VIII health centers insight on their individual, state, and regional financial, operational, and productivity measures. The goals of data collection, analysis, and reporting are to:



1. Give health centers strategic tools with which to measure the health and viability of their business against that of their peers' businesses,
2. Begin to establish regional business data benchmarks over time for the purpose of evaluating operational strengths and weaknesses, and
3. Inform long-range training plans for CHAMPS.

The analysis and reporting for this project will be done by CliftonLarsonAllen (CLA) at **no cost to CHAMPS member organizations**. CHAMPS strongly encourages health centers to participate in order to develop valuable measurable trends for their individual health center, the states of Region VIII, and the region overall. In order to participate, health centers must submit a completed questionnaire, completed non-disclosure agreement, copy of their latest audit report, most recent UDS report, and most recent Federal Form 990 to CLA by **September 13, 2013**. CLA will not share your data with CHAMPS or any other entity.

*Login to the [Members Only](#) section of the CHAMPS website to view more details, submission instructions, the Benchmarking and Productivity Questionnaire, and the Non-Disclosure Agreement. If you have questions, please contact Julie Hulstein (CHAMPS Executive Director) at 303-867-9582.*

### **HHS Awards Outreach and Enrollment and THC Funds**

In July of 2013 Health and Human Services (HHS) Secretary Kathleen Sebelius announced \$150 million in grant awards (over \$7 million for Region VIII) to support health centers in enrolling uninsured Americans in health care options made available through the Affordable Care Act (ACA). With these funds, health centers are expected to hire an additional 2,900 employees to assist in **outreach and enrollment**. Additionally, \$6.5 million in supplemental funding (over \$700 thousand for Region VIII) was awarded to state and regional Primary Care Associations (PCAs) to support and coordinate the outreach and enrollment efforts of health centers.

#### **For More Information:**

- ★ [HHS Press Release on Outreach & Enrollment Funding](#)
- ★ [Full List of Outreach & Enrollment Awards to Health Centers](#)
- ★ [Full List of Outreach & Enrollment Awards to PCAs](#)
- ★ [HHS Press Release and Full List of THC Awards](#)

For more information and resources on outreach and enrollment, please see pages 8-9, and take advantage of a full day session titled "Outreach and (Insurance) Enrollment: Strategies for Success" at the [NWRPCA/CHAMPS Fall Primary Care Conference](#).

In July 2013 HHS also announced \$12 million to support **Teaching Health Centers** in expanding primary care residency programs. Congratulations to **Montana Family Medicine Residency** in Billings, MT for being awarded one of these grants!

## **NEW White Paper Analyzes Education Health Centers**



In July 2013 the Education Health Center Initiative (EHCI), a partnership of CHAMPS and NWRPCA, published ***Models of Education Health Centers***, a white paper written by Kiki Nocella, PhD, MHA. This valuable analysis of Education Health Centers provides information on three models - health center as sponsoring institution, consortium partner, and outpatient training center. Dr. Nocella describes the structure, key business points, revenue, expense, and advantages of each model. The paper is an excellent way for health centers to obtain an overview of the different models available. More extensive information including a 90 page toolkit and documents pertaining to research, fiscal issues, legal issues, governance, administration, and accreditation process can be found on the EHCI website. Health centers also have the opportunity to set up an initial one-hour consultation with EHCI free of charge.

Click [HERE](#) to read the white paper, *Models of Education Health Centers*.  
To access other resources, please visit [Education Health Center Initiative](#).  
Contact [projectmanager@educationhealthcenter.org](mailto:projectmanager@educationhealthcenter.org) to schedule a free consultation.

## **Now Available: New Region VIII UDS Summary**

Each year CHAMPS produces a three to five year history of Uniform Data System information and trends for Region VIII. The newly released **2008-2012 Region VIII BPHC Uniform Data System (UDS) Summary** includes:

- ★ Five-year regional trend data for health center **users, staffing, visits, and income**
  - **NEW:** Information for private insurance users, a look at rural vs. urban grantees, plus an entire section of tenure information for selected provider and leadership positions.
  - The five year growth in Region VIII grantees is 5.3%; in that time users have increased 14.0%, visits have increased 15.0%, and FTE have increased 25.6%.
  - In 2012, 68% of Region VIII grantees were considered rural, while 48% of national grantees are considered rural; almost 42% of Region VIII health center users were uninsured, compared to 36% nationwide.
  - In 2012, Region VIII average tenure per person for Family Practice Physicians and Physician Assistants was the same as for those positions nationwide. Region VIII reported longer average tenure for Nurse Practitioners and Nurses than the nation overall, but shorter average tenure for dentists, dental hygienists, and leadership positions (CEO, CMO, CFO, CIO).
- ★ Three-year comparisons of Region VIII and national figures for two fiscal performance measures: **total cost per patient** and **medical cost per medical visit**, including a look at factors impacting these costs
  - While Region VIII's figures for the financial performance measures are higher than the nation's for 2012, Region VIII had smaller growth in those measures from 2011-2012 than the nation overall.
- ★ Three-year comparisons of Region VIII and national figures for **diabetes and hypertension health outcomes and disparities**
  - In 2012 Region VIII and the nation overall reported almost identical performance on Diabetes and Hypertension measures.
- ★ Three years of progress toward seven selected **Healthy People 2020 (HP2020) Goals**
  - **NEW:** Data on tobacco assessment and tobacco intervention measures.
  - In 2012 Region VIII health centers met four of the seven listed HP2020 goals.
  - Between 2011 and 2012, Region VIII improved performance on four measures.

Download the CHAMPS [2008-2012 Region VIII BPHC Uniform Data System \(UDS\) Summary](#).

To view data summaries from prior years, visit the [CHAMPS Publications](#) webpage.

If you use the UDS Data Summary, please complete this online [evaluation](#). Your input is very valuable!

## **CHAMPS Connects with Utah**

In early August 2013, CHAMPS made valuable connections with Utah health center and Primary Care Association staff and board members during the **Navigating the Seas of Change Association for Utah Community Health (AUCH) Annual Member Meeting**. Participants enjoyed keynotes and sessions focused on improving patient care, reducing the cost of care, and enhancing patient satisfaction while navigating an evolving marketplace, and celebrated exceptional Utahns during a luau-themed Awards Banquet.



*From Left: Amy Sawaya (AUCH);  
Todd Bailey (AUCH Board President,  
Mountainlands Community Health Center)*

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## **WORKFORCE DEVELOPMENT NEWS**

*Encouraging successful careers and strong, cutting-edge organizations by providing live and archived continuing education, recruitment and retention tools, and the latest information on current trends and statistics*

### **Continuing Education on Your Schedule**

#### **Understanding and Utilizing Region VIII Health Center Market Statistics**

- ★ Discussion of the salary/benefits data and recruitment/retention metrics presented in the [2012 Region VIII Health Center Salary Survey Report](#) as well as how to use available salary data to create and update market-based compensation structures
- ★ Online archive available through 12/05/2013
- ★ 1.25 HRCI recertification credit hours available through 12/04/2013 for the online archive

#### **Health Center Recruitment and Retention**

- ★ Overview of how to use the [2011 Region VIII Health Center Recruitment & Retention Survey Report](#) to tailor recruiting and retention practices plus a Region VIII Health Center Best Practice, Clinica Family Health Services' successful physician onboarding program
- ★ Online archive available through 03/19/2014
- ★ 1.25 HRCI recertification credit hours available through 03/19/2014 for the online archive

#### **The Physician Recruiting Makeover**

- ★ Webcast hosted by CHAMPS, NWRPCA, and the state PCAs of Region X provides information on the national physician recruiting market and strategies for successfully recruiting and retaining these providers
- ★ Online archive available through 04/04/2014 (credit is not available)

#### **ACA & PCMH: Recent Impacts on Health Center HR & Workforce Series (more details page 6)**

- ★ Webcast series hosted by CHAMPS, NWRPCA, and the state PCAs of Region X analyzes how ACA workforce components and PCMH initiatives impact health center workforce efforts
- ★ Online archives available through 07/18/2014 (credit is not available)

#### **Patient Care Teams: Transforming the Primary Care Practice (more details page 8)**

- ★ Presentation on the multiple components of successful patient care team transformation
- ★ Online archive available through 06/05/2014
- ★ 1.50 CME credits available through 05/13/2014 for the online and CD archives

#### **2013 Immunization Update Teleconference (more details page 7)**

- ★ Vaccine recommendations from the Advisory Committee on Immunization Practices (ACIP)
- ★ Archive recording available through 10/13/2013 (credit is not available)

*For more details about each event, including links to archives and possible costs, please visit [www.CHAMPSonline.org/Events/DistanceLearning.html](http://www.CHAMPSonline.org/Events/DistanceLearning.html).*

### First-Time Supervisors and Managers Develop Practical Skills at CORE Competency Training

During the spring and summer of 2013, CHAMPS hosted the first **CORE Competency Training for First-Time Managers and Supervisors** with support from the Wyoming Primary Care Association (WYPCA) and Colorado Community Health Network (CCHN). The course, led by Lisa Mouscher of Sogence Training and Consulting, was designed to assist first-time supervisors and managers gain the core competencies necessary to successfully navigate a supervisory or management role in a health care setting. Beginning with the three-day training in Westminster, CO in April 2013, participants learned about transitioning from a peer to supervisor, behavioral interviewing, communication skills, leading teams, employment law, and performance management. The discussion continued with a follow-up conference call, one-on-one coaching sessions, additional CHAMPS training materials, and a LinkedIn discussion group. Participants gave the training rave reviews, and expressed appreciation for the practical applications of the course; evaluation comments included:



*CORE Participants Develop Creativity*



*2013 CORE Cohort with Andrea Martin (CHAMPS) and Lead Trainer Lisa Mouscher*

Participants gave the training rave reviews, and expressed appreciation for the practical applications of the course; evaluation comments included:

★ *I learned many things that I can take back to my job and implement immediately, other things will be put into place over time and worked on. I am very excited with all the new information I learned and things to make my team stronger.*

★ *I got a lot of information to help my organization become successful. The training gave me ideas of how to build trust and be a team player.*

★ *I loved the communication portion - learning my own style and tips on how to communicate with other styles. I also appreciated learning about behavioral interviewing. I will use this in the future for sure.*

*For more information about CHAMPS Leadership Learning Opportunities, please visit [www.CHAMPSonline.org/Events/LeadershipLearningOpportunities.html](http://www.CHAMPSonline.org/Events/LeadershipLearningOpportunities.html)*

*and/or contact Andrea Martin, CHAMPS Workforce and Membership Services Director at [andrea@CHAMPSonline.org](mailto:andrea@CHAMPSonline.org).*

### Remember to Update your JOB Postings!

The [CHAMPS Region VIII Job Opportunities Bank \(JOB\)](http://www.CHAMPSonline.org/Events/LeadershipLearningOpportunities.html) is a **FREE** interactive, online job bank of administrative, clinical, dental, behavioral health, and support openings at Health Centers and Primary Care Associations (PCAs) throughout Region VIII. CHAMPS will be attending multiple career fairs in the coming months including a **Regis University Health Professions Fair** in September, so be sure your postings are up to date!

*To post or update a position, please email [chelsea@CHAMPSonline.org](mailto:chelsea@CHAMPSonline.org).*

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## **WORKFORCE DEVELOPMENT NEWS, Continued**

### **Questions about the Impacts of the ACA and PCMH on Workforce Efforts? Check out these CHAMPS Archived Webcasts.**

CHAMPS partnered with NWRPCA and the state Primary Care Associations (PCAs) of Region X to host a July 2013 webcast series on the impacts of the Affordable Care Act (ACA) and Patient-Centered Medical Home (PCMH) on health center human resources and workforce efforts. The first event, **The Emerging Health Center Workforce Environment**, focused on the key workforce components of the ACA, including Graduate Medical Education (GME), Teaching Health Centers (THC), and the National Health Service Corps (NHSC), addressing changes in these programs, anticipated future updates, and ways to maximize how health centers are using each. The second, **HR's Role in Building an Effective PCMH**, examined how data requirements and initiatives regarding PCMH will impact workforce development, new positions needed to address PCMH changes, recruiting practices that will support PCMH teams, and ideas to encourage leadership to support these changes. Participants benefited from a wealth of additional resources, including NHSC materials, sample job descriptions, employee engagement materials, and more. Online archives of both events and all resources can be found on the CHAMPS website.

*To view these archived webcasts and download related resources, please visit [www.CHAMPSonline.org/Events/DistanceLearning.html#ACAWorkforce1](http://www.CHAMPSonline.org/Events/DistanceLearning.html#ACAWorkforce1) [www.CHAMPSonline.org/Events/DistanceLearning.html#ACAWorkforce2](http://www.CHAMPSonline.org/Events/DistanceLearning.html#ACAWorkforce2)*

### **New Studies Address Health Workforce Planning & Needs**

Health center staff interested in trends and issues in health workforce may be interested in several recently released articles and studies:

- ★ [A Needs-Based Method for Estimating the Behavioral Health Staff Needs of Community Health Centers](#) is a July 2013 research article from BMC Health Services Research which estimates the number of behavioral health professionals that will be needed in health centers for each state and nationally given the expansion of health centers under the Affordable Care Act (ACA).
- ★ [Will New Care Delivery Solve the Primary Care Shortage?: A Call for More Rigorous Evaluation](#) is a June 2013 Association of American Medical Colleges (AAMC) Center for Workforce Studies article that discusses the research needed to better understand the impact of health system changes on primary care physician shortages.
- ★ [Demand for Family Physicians Fuels Salary, Compensation Increases, Study Finds](#) is a July 2013 American Academy of Family Physicians (AAFP) article discussing an MGMA survey that finds the median compensation for all primary care physicians increased by \$5,000 from 2011 to 2012, reflecting the shortage of primary care physicians and an increased demand for these physicians.

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## **MOUNTAIN/PLAINS CLINICAL NETWORK (MPCN) NEWS**

*Providing professional, administrative, and educational support to all clinicians that practice in Community, Migrant, and Homeless Health Centers in Region VIII to ensure the delivery of the highest possible quality of care to poor and underserved populations.*

### **NEW CHAMPS Online ICD-10 Resources**

CHAMPS has developed a new [ICD-10 Transition Resources](#) webpage to assist health centers with the conversion to ICD-10. The webpage includes general information on the ICD-10 transition, differences between ICD-9 and ICD-10, resources for completing an ICD-10 transition plan, plus articles, consultants, training tools, and other useful links.



## **Buprenorphine Training Opportunity at the NWRPCA/CHAMPS Fall Conference**

The **Half and Half Buprenorphine Training** will be offered at the NWRPCA/CHAMPS 2013 Fall Primary Care Conference on October 19, 2013 in Seattle, WA. This training is offered in two parts; the first includes 3.75 hours of **CD-based training** on substance abuse treatment, opioids, and the use of buprenorphine in treatment of opioid use disorders. This first portion of the course must be successfully completed before attending the second part of the training, 4.25 hours of **face-to-face training** on Saturday, October 19th focusing on helping trainees think through “real life” experiences in opioid use disorders treatment. The combined CD and face-to-face training provides the required eight hours needed to **obtain the waiver to prescribe buprenorphine in office-based treatment of opioid dependence**. Certification for the course is issued through the American Academy of Addiction Psychiatry and CME has been applied for through the American Academy of Family Medicine. Any clinician may register and attend the face-to-face training, however, only medical doctors and doctors of osteopathic medicine may obtain the waiver to prescribe.

Visit [www.CHAMPSonline.org/Events/Conference.html](http://www.CHAMPSonline.org/Events/Conference.html) for more information about the NWRPCA/CHAMPS Fall Primary Care Conference. Registration is open now!

## **CHAMPS 2013 Immunization Update Teleconference**

On July 31, 2013, over 100 health center staff participated in the annual **CHAMPS Immunization Update Teleconference**. Andrew Kroger, MD, MPH of the Centers for Disease Control and Prevention (CDC) presented current immunization recommendations from the Advisory Committee on Immunization Practices (ACIP). The live teleconference offered 1.25 Continuing Medical Education (CME) credits. Highlighted recommendations included:

- ★ Meningococcal vaccination (Hib-MenCY)
- ★ New MMR recommendations
- ★ HPV vaccine
- ★ Tdap (pregnancy)
- ★ Influenza vaccines
- ★ PCV13 (vaccination of high-risk adults)
- ★ Storage and handling
- ★ Vaccine administration



*The teleconference, including CME credit, was free for all staff of Region VIII health centers and Primary Care Associations. A \$25 charge applied to all other participants. An archive of the immunization update can be viewed by visiting [www.CHAMPSonline.org/Events/DistanceLearning.html#IZ13](http://www.CHAMPSonline.org/Events/DistanceLearning.html#IZ13).*

## **Updated Region VIII Demographics Data Summary**

CHAMPS recently updated the **Region VIII Demographics Data Summary**. The summary provides useful statistics on population, race, disability status, poverty rates, education levels, and income levels for each Region VIII state with comparisons to national data. Interesting trends include the shrinking of the under five year population and growth of the over 65 years population both nationally and in Region VIII. The population of Region VIII experienced more growth than the nation’s population from 2011 to 2012, and the percentage of the Region VIII population that speaks a language other than English at home continues to grow. CHAMPS also offers **Region VIII Data Summaries on Mortality, Behavioral Health, and Women’s Health**.

*To view the data summaries, visit [www.CHAMPSonline.org/ToolsProducts/PublicationsMedia/Publications.html#data](http://www.CHAMPSonline.org/ToolsProducts/PublicationsMedia/Publications.html#data).*

*If you use these data summaries, please complete this online [evaluation](#). Your input is very valuable!*

## **Now Available: Archive of Patient Care Teams Webcast**

CHAMPS hosted the **Patient Care Teams: Transforming the Primary Care Practice** webcast on June 5, 2013. The event presenter, Bonni Brownlee, discussed many components of successful patient care team transformation including the role of leadership, responsibilities of team members, workflow development, enhanced duties of the medical assistant, and techniques to sustain team-based care. The archive offers 1.5 CME credit and will be available until May 13, 2014.

*For more details about the event and to view the online version, please visit [www.CHAMPSonline.org/Events/DistanceLearning.html#CareTeams](http://www.CHAMPSonline.org/Events/DistanceLearning.html#CareTeams).*

## **Spanish Language Training Resources**

In April 2013 CHAMPS hosted the annual **Spanish Language Training for Health Care Professionals**, in partnership with the Denver Medical Society. This four-day intensive, taught by Rios Associates, was attended by 34 health professionals who had the opportunity to each earn 40 hours of continuing medical education (CME) credit. CHAMPS also offers a wide range of **Spanish language resources on the CHAMPS website**, including information on classes, tutorials, and learning tools, plus an extensive library of Spanish language patient education handouts for various diseases/conditions.

*Information on the next Spanish Language Training for Health Professionals will be available in early 2014.*

*Click [HERE](#) to access CHAMPS Spanish Language Resources.*

*Click [HERE](#) to access CHAMPS Spanish Language Patient Education Handouts.*

## **OUTREACH & ENROLLMENT NEWS**

### **HRSA Outreach & Enrollment (O/E) Funding Information**

According to the Health Resources and Services Administration (HRSA), the purpose for Health Center Outreach and Enrollment Assistance supplemental funding is "to support health centers in raising awareness of insurance options and providing eligibility and enrollment assistance to uninsured patients of health centers and residents in their approved service areas." HRSA has provided a number of documents related to this supplemental funding:

- ★ [Frequently Asked Questions](#)
- ★ [Recording of Grantee Post-Award Call](#) (Call held July 15, 2013)
- ★ [Work Plan Template](#)

*For the latest updates and additional information, please visit <http://bphc.hrsa.gov/outreachandenrollment/>.  
For general O&E questions, email [bphc-oe@hrsa.gov](mailto:bphc-oe@hrsa.gov).*

#### **Important O/E Websites**

For **consumers** to learn about the health insurance marketplace:  
[www.healthcare.gov](http://www.healthcare.gov)

For health care **professionals** to learn about the marketplace and access official marketing materials: <http://marketplace.cms.gov/>

For information about the Affordable Care Act (ACA) and related HRSA Programs:  
<http://hrsa.gov/affordablecareact/>

### Full Day O/E Learning Session during Fall Conference

CHAMPS and NWRPCA are pleased to offer the full day learning session "**Outreach & (Insurance) Enrollment: Strategies for Success**" on Saturday, October 19, 2013, during the 2013 NWRPCA/CHAMPS Fall Primary Care Conference.

#### Session Description:

The Affordable Care Act (ACA) will enable millions of Americans to enroll in health coverage through Medicaid expansion and new health insurance Marketplaces. Enrolling eligible individuals into coverage is a key priority for the nation's health centers. As trusted sources of information in the community, health centers are well suited to assist individuals in navigating the coverage options available to them. With open enrollment underway on October 1, 2013, this timely workshop will provide the latest information on the implementation of the ACA, and will engage participants in a discussion of successes, challenges, effective strategies, and lessons learned about outreach and enrollment to date.

#### Learning Objectives:

- ★ Define the outreach and enrollment provisions under the Affordable Care Act.
- ★ List three best practices or strategies for enrolling individuals into coverage.
- ★ Create an outreach and enrollment plan that works for you in your community.

Visit [www.CHAMPSonline.org/Events/Conference.html](http://www.CHAMPSonline.org/Events/Conference.html) for more information about the NWRPCA/CHAMPS Fall Primary Care Conference. Registration is open now!

### Enroll America Provides O/E Resources for Health Centers

Enroll America is engaging a wide variety of organizations to assist in providing the tools to ensure the maximum number of uninsured Americans are enrolled through new options made available through the Affordable Care Act (ACA). Some of the resources they provide are best practices for optimizing enrollment, assistance to state and federal governments in developing user-friendly policies, and raising awareness of enrollment options. Enroll America has developed a number of resources directly useful for health centers:

- ★ [Fact Sheet on Navigators and Assisters](#)
- ★ [Health Centers' Important Role in Outreach and Enrollment](#)
- ★ [Best Practices in Outreach and Enrollment for Health Centers](#)



Please visit [www.enrollamerica.org](http://www.enrollamerica.org) for additional resources and information.

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## REGIONAL AND NATIONAL NEWS

### HRSA PIN on Budgeting and Accounting Requirements

The Health Resources and Services Administration (HRSA) released Policy Information Notice (PIN) 2013-01: **Health Center Budgeting and Accounting Requirements** on June 13, 2013. This PIN provides information about budgeting and accounting requirements for health centers and their applicability to section 330 federal grant funds versus non-grant funds. Certain sections of this PIN contain clarifications of existing requirements and are not available for comment. A section of this draft PIN is new policy and is available for public comment. Comments about this new policy should be submitted by August 30, 2013.

To read the PIN, please visit <http://bphc.hrsa.gov/policiesregulations/policies/pin201301.html>.

## **MPCA & AUCH Present LGBT Health Learning Opportunities**

Join Montana Primary Care Association, Inc. (MPCA) on Wednesday, September 11, 2013 from 12:00-1:00 PM MT (1:00-2:00 PM CT) for a webinar with national expert Harvey J. Makadon, MD of Harvard Medical School and the Fenway Institute on **Sexual Health & LGBT Issues in Primary Care**. Medical, dental, behavior health providers, and supporting clinical staff from any state are welcome to join this education event. CME credit is available and there is a \$20 fee per participant.



To register for this event, please click [HERE](#).



On September 23-24, 2013, Association for Utah Community Health (AUCH) will partner with Utah Pride, Utah Health Policy Project, and Planned Parenthood to present Utah's first conference focused on LGBT inclusive healthcare. The **"Breaking the Barriers: Increasing the**

**Access and Quality of LGBTQ Affirmative Healthcare"** conference will feature national guest speakers Dr. Harvey J. Makadon, MD of Harvard Medical School and the Fenway Institute and Kellan Baker from the Center for American Progress. Registration for the conference is open to participants from any state.

For more information and to register, please visit [www.utahpridecenter.org](http://www.utahpridecenter.org).

## **CCHN Embarks on Fourth Round of Supervisory Leadership and Coaching Workshops**



Colorado Community Health Network (CCHN) and the Colorado Center for Nursing Excellence (CNE) are partnering to host the fourth iteration of their **Frontline Management/Supervisory Leadership Training** in Denver, CO. The four-day **Leadership Workshop** for Colorado health center supervisors or those preparing for a supervisory position will take place September 24-27, 2013 and will focus on change management, diversity and culture, effective communication, conflict resolution, and creating excellence in the workplace. The two-day **Coaching Workshop** for managers and executives working with the supervisors will occur September 19-20, 2013 and feature an overview of the leadership workshop, the difference between supervising and coaching, skills in conflict resolution, active listening, and how to create a culture of inquiry.

For more information and to register, please view the [CCHN Training Schedule](#) and scroll down to page 13.

## **National Health Center Week**

August 11-17, 2013 marked the annual celebration of **National Health Center Week**. This year's theme "Celebrating America's Health Centers: Transforming Health Care in Our Local Communities" highlighted the many ways health centers are actively changing, improving, and innovating the health of their communities. A few of the **Region VIII events** included: Horizon Health Care, Inc.'s grand opening of their De Smet Community Health Center in De Smet, SD; a health fair at Salud Family Health Centers in Longmont, CO; Metro Community Provider Network's grand opening of their Jeffco Family Health Services Clinic in Wheat Ridge, CO; and a pancake breakfast at Northland Community Health Center in Rolette, ND. CHAMPS and CCHN staff also participated in a **flash mob** celebrating health centers.



Check out events nationwide, upload information about your event, and learn more at the [National Health Center Week](#) website. View the CHAMPS & CCHN flash mob video on [YouTube](#).

## **AmeriCares Lauches Safety Net Resource Website**



In July 2013, AmeriCares US Medical Assistance launched the **Safety Net Center** website to assist health centers and other safety net providers. The resource contains targeted educational materials, tools, and clinical resources for safety net organizations, providers, and patients. Topics on the site range from specific conditions, such as diabetes and cardiovascular disease, to accessing free medications and supplies for patients, facility management issues, and the changing health care landscape. The site also serves as a portal where safety net providers can share resources and best practices with peers.

Click [HERE](#) to access the Safety Net Center.  
For more information about AmeriCares, please visit [www.americares.org](http://www.americares.org).



## **How Can We Harness Data and Public Information for the Health of Communities?**

The next Knight News Challenge will focus on the question "How can we harness data and public information for the health of communities?" This partnership between Knight Foundation, Robert Wood Johnson Foundation, California HealthCare Foundation, Clinton Health Matters Initiative, and Health Data Consortium was launched August 19, 2013 with an inspiration phase where everyone is asked to **share the opportunities and challenges they're facing in their work and lives that data and public information might help address**. These inspirations will inform the contest and help guide the review of submissions. From September 3-17, 2013, any individual, nonprofit, or company in the United States or abroad may apply with an idea that touches on the challenge question. All entries received during that period will receive consideration to win a share of more than \$2 million.

For more details about how to apply and to view the contest rules, please visit [www.newschallenge.org](http://www.newschallenge.org).

### **Stay Current on the Latest News and Resources on LinkedIn!**

CHAMPS posts many resources and updates on **LinkedIn** that may not appear in the newsletter.

Recent Topics Included:

- ★ Centers for Disease Control and Prevention (CDC) Back to School Safety
- ★ Centers for Medicare & Medicaid Services (CMS) ICD-10 Basics Webcast
- ★ Mental Health First Aid Rural Guide
- ★ Resource helping patients understand Patient-Centered Medical Home (PCMH)
- ★ Health Resources and Services (HRSA) Service Area Competition Applications



**[CHAMPS Region VIII Health Center Program Network Discussion Group](#)**

**Join and don't miss these important posts!**

# UPCOMING EVENTS – MARK YOUR CALENDARS

## AUGUST

August 23-27, 2013

NACHC [Community Health Institute \(CHI\) & Expo](#)  
Chicago, IL

## SEPTEMBER

September 11, 2013

MPCA [Sexual Health & LGBT Issues on Primary Care Webinar](#)  
Online

September 19-20 (Coaching) 24-27 (Leadership), 2013

CCHN [Leadership & Coaching Workshops](#)  
Denver, CO

September 23-24, 2013

AUCH [Breaking the Barriers:  
Increasing Access and Quality of LGBTQ Affirmative Healthcare](#)  
Salt Lake City, UT

## OCTOBER

October 1-2, 2013

CHAD [Cracking the Performance Code:  
Ensuring Your Clinic's Financial Security Workshop](#)  
Sioux Falls, SD

October 10, 2013

NHSC [Corps Community Day](#)  
Events Nationwide

October 19-22, 2013

NWRPCA/CHAMPS [Fall Primary Care Conference](#)  
Seattle, WA

October 28-30, 2013

NACHC [PCA and HCCN Conference](#)  
San Diego, CA

## LOOKING AHEAD

NCFH [Midwest Stream Farmworker Health Forum](#)

November 14-16, 2013  
South Padre Island, TX

**August**  
Immunization Awareness  
Month

**September**  
Labor Day, 9/3

**October**  
Columbus Day, 10/8  
Halloween, 10/31



## CONTACT US

Please let us know if you would like to sign up for the newsletter or if your email address has changed. Thank you!

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Visit the interactive [online CHAMPS calendar](#) for continuing updates!

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