

# CHAMPS PRODUCTS AVAILABLE FOR PURCHASE: DESCRIPTIONS OF CLINICAL AND NON-CLINICAL TOOLS, RESOURCES, AND PUBLICATIONS

# **EXAM ROOM POSTERS**

## Antibiotics Posters (2001)\* – Laminated 8.5" x 11"

These posters highlight the reasons why clinicians do not routinely prescribe antibiotics for viral infections. They are available in Spanish and English.

#### Colorectal Cancer Screening Posters (2018)\* - Laminated 8.5" x 11"

These posters encourage patients to ask their provider about colorectal cancer screening. They are available in English and English/Spanish.

#### **CLINICAL REFERENCE/POCKET CARDS**

#### Medical Spanish Pocket Card Set (2006-2007) – Laminated, 3.75" x 7.25"

These two double-sided bound cards, produced by Borm Bruckmeier Publishing, provide medical terms, common questions, body parts, greetings, and exam terminology in English and Spanish.

#### Oral Health Pocket Card (2015)\* - Laminated 3.75" x 7"

This card details normal tooth eruption dates, treatment for avulsed permanent teeth, oral and head/neck cancer examination, common prescriptions for dental problems, and American Dental Association pain management guidelines.

#### Prescribing in Spanish Pocket Card (2015)\* - Laminated 4" x 8"

This card, produced by CHAMPS, provides phrases in English and Spanish related to prescribing medications, such as how to's, frequencies, cautions, and warnings.

# Screening, Brief Intervention, Referral to Treatment (SBIRT) for Alcohol Use Pocket Card (2008) – Laminated 3.25" x 4.25"

This double-sided reference card, provided by SBIRT Colorado, provides SBIRT program guidelines including questions to ask, criteria for a positive screen, healthy range of use, etc.

# WELLNESS PAGES

#### Patient Education Handouts (2019)\* - Color, Double Sided 8.5"x11"

These have been developed to support the preventive care provided by health centers, allowing patients to anticipate what may be discussed at a wellness visit and encourage them to select the items that they wish to discuss with their care team. Available age levels include: Teens, Women 18-49, Women 50-64, Women 65+, Men 18-64, and Men 65+.

# PATIENT EDUCATION VIDEO/DVD – BABY BOTTLE TOOTH DECAY (2001)

**Baby Bottle Tooth Decay** is 16 minutes long, and is available in English and Spanish on video, and in English on DVD. The presentation is designed to help parents understand the importance of proper dental care. It educates parents on implementing a beneficial oral health regimen with the active participation of their children, and covers early detection and prevention, the impact of sugars, healthy snack suggestions, proper use of fluoride, and proper brushing and flossing techniques.

# **REGIONAL PUBLICATIONS\*\***

#### CHAMPS 2018 Region VIII Health Center Salary, Benefits, Turnover, and Vacancy Survey Report

This report provides an analysis of data from Region VIII Health Center Program Grantees (primarily Community, Migrant, and Homeless Health Centers), enabling these Health Centers to determine if their salary and benefits packages are competitive in comparison with similar organizations within the region.

#### CHAMPS 2017-2018 Region VIII Health Center Directory

This publication contains contact information for all Region VIII Health Center Program Grantees including satellite sites. The directory lists administrators and clinicians working at each site and includes information on each of the State Primary Care Associations in Region VIII.

\*Download these products from the CHAMPS website at no charge: <u>http://CHAMPSonline.org/tools-products/clinical-resources</u>. \*\*View these products on the Members Only section of the CHAMPS website: <u>http://CHAMPSonline.org/Members-Only.html</u>.

Download a CHAMPS Products Order Form at http://CHAMPSonline.org/tools-products.

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# CHAMPS PRODUCTS AVAILABLE FOR PURCHASE, CONTINUED

# CHAMPS ARCHIVED DISTANCE LEARNING EVENTS ON CD

CHAMPS sponsors multiple webcasts and teleconferences for CHC clinical and administrative staff and board members each year. Each presentation is 60-90 minutes long and is archived on CD along with all relevant handouts within one month of the live presentation date. Continuing Education credit is not available.

July 2005: CHC Boards: Legal Roles & Responsibilities, Henry Granger, MEd

March 2007: Promoting Tobacco Cessation: Treatment Recommendations & Systems Changes for CHCs, Jeffrey J. Cain, MD

**October 2007:** Change for the Better #1: Creating Positive Work Relationships: Tools for Increasing Trust & Building Commitment to Shared Goals, Libby Wagner

**December 2007:** Change for the Better #2: Introduction to Ethical Influencing: Asking for What You Want & Making Behavior Requests, Libby Wagner

**February 2008:** Change for the Better #3: Confrontation without Conflict: How to Address Difficult Issues Directly & Respectfully, Libby Wagner

**May 2008:** Introduction to SBIRT #1: How to Implement Screening, Brief Intervention, Referral to Treatment (SBIRT), John Higgins-Biddle, PhD

June 2008: Oral Health Basics for the Primary Care Provider, Michael Crutcher, DDS

August 2008: Intro. to SBIRT #2: Brief Intervention & Brief Therapy, Anjali Nandi, MA, LAC, MAC, & Tracey Ayers, LPC, CAC III

June 2009: Customer Service in CHCs #1: The Culture of Customer Service, Lisa Mouscher

July 2009: Customer Service in CHCs #2: Customer Service: The Art of Caring, Lisa Mouscher

January 2010: Successful Recruitment in Challenging Times, Cherith Flowerday

August 2010: Managing Change #1: Change as a Process, Patricia Moten Marshall

**October 2010:** Managing Change #2: Roles within the Change Process, Patricia Moten Marshall

**December 2010:** Managing Change #3: Resistance to Change, Patricia Moten Marshall

December 2012: Salary Data, Compensation Structures, & R&R Metrics, Andrea Martin & Lara Salazar

March 2013: Health Center R&R: Maximize Your Success, Andrea Martin & Julie Reinders

April 2013: The Physician Recruitment Makeover, Kurt Mosely

June 2013: Patient Care Teams: Transforming the Primary Care Practice, Bonni Brownlee, MHA

November 2013: How to Recruit & Retain Veterans in CHCs, Jeff Mengenhausen

**March 2014:** Improving Diabetes Care through Group Visits & Patient-Centered Medical Home Principles, Karen Funk, MD, MPP

**April 2014:** Tell Your Money Who's Boss: Get the Most Out of Your Paycheck, Amy Fidelis & Carlos Colón **May 2014:** Create Great Credit, Amy Fidelis & Carlos Colón

June 2014: Foundations of Influencing Part A: Presuming Good Intent, Maria Agnew

July 2014: Foundations of Influencing Part B: The Art of Developing Trust & Personal Power, Maria Agnew August 2014: Foundations of Influencing Part C: Influencing through Negotiation, Maria Agnew

September 2014: Motivational Interviewing: An Introduction to Encouraging Healthy Behavior, Yvonne Keller-Guenther, PhD

January 2015: 2014 Region VIII Health Center Workforce Data, Andrea Martin

February 2015: Behavioral Health Integration Models for CHCs, Angela Green, PsyD

March 2015: Retention of the Medical Provider at a CHC, Matt Pflieger, DO

April 2015: Student Loan Management & Repayment Options, Carlos Colón

May 2015: Customer Service: The Art of Caring, Lisa Mouscher

May 2015: Integrating Outreach & Enrollment into CHC Workflow, Sitora Rashidova & Elizabeth Cross June 2015: Civility in the Workplace, Lisa Mouscher

June 2015: Building Effective Community Partnerships, Randall Serr, Levi Webb, & Boo Reiser

July 2015: Asking for What You Want, Maria Agnew

July 2015: School-Based Outreach, Liz Tansey, Audrey Hoener, & Rob Hendershot

August 2015: Facilitation of Problem Solving, Maria Agnew

September 2015: Cultural Competency: The Foundation for an Inclusive Environment, Cerise Hunt, MSW September 2015: Achieving Equity in Health Care for LGBT People, Kevin Ard, MD, MPH

September 2015: Motivating Consumers to Enroll in Coverage, Yvonne Kellar-Guenther, PhD & Liz Tansey

**November 2015:** Serving America's Veterans: How Health Centers Can Answer the Call, Gina Capra, Hal Blair, & Dick Bohrer

**February 2016:** Exploring Behavioral Health Integration Models throughout Region VIII, Angela Green, PsyD, Johnathan Muther, PhD, Sandi Larsen, M.Ed., LCPC, LAC, & Norma Randall, BSN

The list of available CHAMPS Archived Distance Learning Events on CD continues on the following page.

# CHAMPS PRODUCTS AVAILABLE FOR PURCHASE, CONTINUED

# CHAMPS ARCHIVED DISTANCE LEARNING EVENTS ON CD, continued

April 2016: Utilizing Mindfulness to Reduce Stress & Prevent Burnout, Lisa Hardmeyer Gray May 2016: Creating a Productive Healthcare Environment Part A: Enhancing Teambuilding, Edward Leigh May 2016: Providing Effective Assistance to Survivors of Domestic Violence, Amy Pohl & Kisa Corcoran June 2016: Creating a Productive Healthcare Environment Part B: Decreasing Negative Attitudes, Edward Leigh July 2016: Creating a Productive Healthcare Environment Part C: Establishing Boundaries, Edward Leigh July 2016: Assisting Clients with Complex Medical Needs, Sarah Lueck August 2016: Caring for Difficult Patients in a Complex Healthcare System, William Robiner, PhD August 2016: Engagement & Advocacy for Outreach & Enrollment Staff, Jessica Kendall & Elizabeth Hagan September 2016: Interpersonal Considerations for Care of Elderly Persons, Leslie Hasche, PhD, MSW September 2016: Habits of Highly Effective Assisters, Ezra Watland March 2017: 2016 Region VIII Health Center Workforce Data, Andrea Martin May 2017: Building an Effective Physician Recruitment Strategy, Allison Abayasekara, MA June 2017: Ensuring Credentialing & Privileging Practices are Operational Site Visit Ready, Charlene Frail-McGeever, MBA June 2017: A Guide to Storytelling: Unleashing the Power of Personal Narrative, Michelle Ames, Jennifer Morse, & Stacey Anderson July 2017: Leveraging Outreach & Enrollment Assisters in CHCs, Ted Henson, Jaspreet Malhotra, & Cherise Fowler August 2017: Institutional Strategies for Promoting Resilience & Reducing Burnout, Liz Lawrence, MD, FACP August 2017: Strengthening Your Compassion Resiliency Toolkit, Kay Glidden, MS & Beth Reynolds-Lewis, BS January 2018: Staff Retention through Workplace Wellness, Lisa Hardmeyer Gray & Gary Campbell January 2018: Team-Based Care #1: Understanding & Implementing Foundations of Team-Based Care, Taylor Miranda, MPH & JoJo Gelderman February 2018: Team-Based Care #2: Strategies for Maximizing the Care Team, Alexia Eslan March 2018: Team-Based Care #3: Effective Team Communication with the Patient in Mind, Deborah Center, MSN, RN, CNS, CTACC April 2018: Integrating Motivational Interviewing into Clinic Workflow, Kathleen Garrett, MS April 2018: UDS Reporting for Migratory & Seasonal Agricultural Workers & their Families, Bobbi Ryder & Deborah Salazar April 2018: Identifying Migratory & Seasonal Agricultural Workers & their Families in Your Health Center, Bobbi Ryder & Colleen Pacheco May 2018: Recruiting in an Integrated Care Model, Allison Abayasekara, MA May 2018: Spreading & Sustaining Team-Based Care, Carolyn Shepherd, MD June 2018: Assessing Organizational Readiness for Change, Allison Abayasekara, MA & Colleen Bechtel June 2018: Developing Community Partnerships, Christina Holt, MA June 2018: Area Health Education Centers, Allison Abayasekara, MA, Ivan Gomez, MD, CDR Lynda Bishop, & LCDR Lorener Brayboy June 2018: The Role of Place in Team-Based Care, Cindy Barr, RN, EDAC July 2018: Best Practices to Support Veterans in Your Organization, CAPT Debra Scott, & Jeff Mengenhausen August 2018: Utilizing Data Effectively to Advance Team-Based Care, Melissa Stratman August 2018: The Silent Crisis: Engaging Immigrant Populations in Your Health Center, Liam Spurgeon & Kristen Stoimenoff September 2018: Supporting O&E in Your CHC, Ted Hanson & Joseph Rivera September 2018: Preparing for Open Enrollment 6, Erin Hemlin January 2019: The Opioid Crisis in Region VIII, Robert Valuck, PhD January 2019: Addressing Stigma Against Patients with Substance Use Disorders, Daniel Goldberg, JD, PhD March 2019: 2018 Region VIII Health Center Workforce Data, Andrea Martin May 2019: Motivational Interviewing for Care Coordinators, Katie Langland June 2019: Navigating Families in Conflict, Rebecca Richey, PsyD June 2019: Caring for Yourself When You're a Care Coordinator, Lucille Campbell, PhD August 2019: Social Determinants of Health 101 for Community-Facing Staff, Darlene Jenkins, DrPH, MPH, & **Roni Morales** 

August 2019: Preparing for Open Enrollment 7: Outreach to Specific Populations, Erin Hemlin, Iesha Young, & Scott Cheney

September 2019: Self-Care: Resiliency & Burnout Prevention, Sonia Lee & Kristina Wharton