



**C**ommunity  
**H**ealth  
**A**ssociation of  
**M**ountain/  
**P**lains  
**S**tates

# CHAMPS LENDING LIBRARY BORROWING FORM

## *How the CHAMPS Lending Library Works:*

**Region VIII Health Centers\* and Primary Care Associations** may borrow items at no cost for up to four (4) weeks by completing and submitting this form. Items may be renewed for another two (2) weeks by calling the CHAMPS Administrative Assistant (ext. 233), if there is not a waiting list. If items are not returned by the due date, CHAMPS will place a courtesy call and send an email reminder. If the items are not returned after that time, CHAMPS will bill the borrower a non-return charge for the item (charges are detailed on the reverse of this form). To assure easy return, a postage paid, pre-addressed envelope will be included with the borrowed resources.

**All Other Organizations** may borrow items for up to four (4) weeks by completing and submitting this form and mailing a non-refundable fee (as listed next to each resource on the reverse of this form) to CHAMPS. For items not returned by the due date, CHAMPS will place a courtesy call and send an email reminder. If the items are not returned after that time, CHAMPS will bill the borrower a non-return charge for the item (charges are detailed on the reverse of this form). To assure easy return, a postage paid, pre-addressed envelope will be included with the borrowed resources.

**\*Region VIII Health Centers:** Health Center Program Grantees and FQHC Look-Alikes, including all satellite sites, in CO, MT, ND, SD, UT, and WY.

Visit <http://CHAMPSonline.org/events-trainings/region-viii-health-centers-and-primary-care-associations> to determine if your organization qualifies.

**To check out Lending Library resources, complete the information below and use the reverse of this form to indicate which items you would like to borrow. Mail or fax this form with any required payment to the address shown below.**

Name and Title \_\_\_\_\_

Organization \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (\_\_\_\_\_) \_\_\_\_\_ Fax (\_\_\_\_\_) \_\_\_\_\_

E-Mail \_\_\_\_\_

**I agree to the terms stated above:**

**Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

**CHAMPS Non-Members Fee TOTAL ENCLOSED** (payable to CHAMPS) \$ \_\_\_\_\_

*(See reverse of this form for fees associated with each item.)*

Please include check for any fees due, made payable to CHAMPS, with order form.

Please allow two to three weeks for delivery. Thank you.

**CHAMPS, Attn.: Administrative Assistant**  
**600 Grant Street, Suite 800, Denver, CO 80203**  
**Phone (303) 861-5165 ~ Fax (303) 861-5315**  
**<http://CHAMPSonline.org>**

**For Administrative Use Only**

Date Request Received: \_\_\_\_\_ Date Sent: \_\_\_\_\_

Date Due: \_\_\_\_\_ Date Returned: \_\_\_\_\_

# CHAMPS LENDING LIBRARY LIST OF RESOURCES

Please place an X or check mark on the line next to the item(s) you wish to borrow.  
Note any applicable non-member charges on the front of this form.

- \_\_\_\_\_ **PRINCIPLES OF MANAGING PEOPLE AND QUALITY FOR MEDICAL DIRECTORS (2003)**  
Non-member borrowing fee is \$25 (non-refundable); Non-return charge is \$100
- \_\_\_\_\_ **BASICS FOR DENTAL DIRECTORS (2003)**  
Non-member borrowing fee is \$25 (non-refundable); Non-return charge is \$100
- \_\_\_\_\_ **MANAGEMENT OF ACUTE BACK PAIN & COMMON MUSCULOSKELETAL INJURIES (2003)**  
Non-member borrowing fee is \$15 (non-refundable); Non-

return charge is \$75

- \_\_\_\_\_ **RIOS ASSOCIATES SPANISH LANGUAGE COMPLETE COURSE SET (2007)**  
Non-member borrowing fee is \$50 (non-refundable); Non-return charge is \$400
- \_\_\_\_\_ **COUNSELING OVERWEIGHT AND OBESE PATIENTS (2007)**  
Non-member borrowing fee is \$15 (non-refundable); Non-return charge is \$75

## CHAMPS ARCHIVED DISTANCE LEARNING EVENTS on CD-ROM

Non-member borrowing fee is \$10 per item (non-refundable); Non-return charge is \$75 per item.

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| <ul style="list-style-type: none"> <li>_____ <b>VOLUME 1 (03/04 – 10/04):</b> Employment Law, Intermediate Billing &amp; Coding, Health Center Preparedness, Oral and Oral Pharyngeal Cancer, EMR</li> <li>_____ <b>VOLUME 2 (11/04 – 02/05):</b> Acute Otitis Media, Delivering Exceptional Customer Service</li> <li>_____ <b>VOLUME 3 (05/05):</b> Introduction to CPT Coding</li> <li>_____ <b>VOLUME 4 (07/05):</b> CHC Boards: Legal Roles &amp; Responsibilities</li> <li>_____ <b>VOLUME 5 (11/05):</b> Rheumatoid Arthritis &amp; Osteoarthritis</li> <li>_____ <b>VOLUME 6 (04/06):</b> Opioids for Chronic Pain</li> <li>_____ <b>VOLUME 7 (06/06):</b> Dealing with Difficult Health Care Customers</li> <li>_____ <b>VOLUME 8 (11/06):</b> Managing Overweight and Obese Patients</li> <li>_____ <b>VOLUME 9 (02/07):</b> Gestational Diabetes</li> <li>_____ <b>VOLUME 10 (03/07):</b> Tobacco Cessation</li> <li>_____ <b>VOLUME 11 (10/07):</b> Creating Positive Work Relationships</li> <li>_____ <b>VOLUME 12 (12/07):</b> Introduction to Ethical Influencing</li> <li>_____ <b>VOLUME 13 (01/08):</b> Diabetes Medications and Complications</li> <li>_____ <b>VOLUME 14 (02/08):</b> Confrontation without Conflict</li> <li>_____ <b>VOLUME 15 (05/08):</b> How to Implement SBIRT</li> <li>_____ <b>VOLUME 16 (06/08):</b> Oral Health Basics)</li> <li>_____ <b>VOLUME 17 (08/08):</b> Brief Intervention and Therapy</li> <li>_____ <b>VOLUME 18 (11/08):</b> New Clinical Guidelines for SBIRT</li> <li>_____ <b>VOLUME 19 (04/09):</b> Lifestyle Modification for Diabetes Mellitus</li> <li>_____ <b>VOLUME 20 (06/09):</b> The Culture of Customer Service</li> <li>_____ <b>VOLUME 21 (07/09):</b> Customer Service: The Art of Caring</li> <li>_____ <b>VOLUME 22 (01/10):</b> Successful Recruitment</li> <li>_____ <b>VOLUME 23 (02/10):</b> Multimodal Treatment of Chronic Pain</li> <li>_____ <b>VOLUME 24 (08/10):</b> Change as a Process</li> <li>_____ <b>VOLUME 25 (10/10):</b> Roles within the Change Process</li> <li>_____ <b>VOLUME 26 (12/10):</b> Resistance to Change</li> <li>_____ <b>VOLUME 27 (03/11):</b> Bipolar Disorder vs. Borderline Personality Disorder</li> <li>_____ <b>VOLUME 28 (03/11):</b> Pharming: 340B Pharmacy Programs</li> <li>_____ <b>VOLUME 29 (05/11):</b> Meaningful Use for CHCs</li> <li>_____ <b>VOLUME 30 (07/11):</b> NHSC: Making NHSC Work for You</li> <li>_____ <b>VOLUME 31 (12/12):</b> Salary Data, Compensation Structures, &amp; R&amp;R Metrics</li> <li>_____ <b>VOLUME 32 (03/13):</b> Health Center R&amp;R: Maximize Success</li> <li>_____ <b>VOLUME 33 (06/13):</b> Patient Care Teams: Transforming the Primary Care Practice</li> <li>_____ <b>VOLUME 34 (03/14):</b> Improving Diabetes through Group Visits and PCMH Principles</li> <li>_____ <b>VOLUME 35 (04/14):</b> Tell Your Money Who's Boss – Get the Most Out of Your Paycheck</li> </ul> | <ul style="list-style-type: none"> <li>_____ <b>VOLUME 36 (05/14):</b> Create Great Credit</li> <li>_____ <b>VOLUME 31 (12/12):</b> Salary Data, Compensation Structures, &amp; R&amp;R Metrics</li> <li>_____ <b>VOLUME 32 (03/13):</b> Health Center R&amp;R: Maximize Success</li> <li>_____ <b>VOLUME 33 (06/13):</b> Patient Care Teams: Transforming the Primary Care Practice</li> <li>_____ <b>VOLUME 34 (03/14):</b> Improving Diabetes through Group Visits and PCMH Principles</li> <li>_____ <b>VOLUME 35 (04/14):</b> Tell Your Money Who's Boss – Get the Most Out of Your Paycheck</li> <li>_____ <b>VOLUME 36 (05/14):</b> Create Great Credit</li> <li>_____ <b>VOLUME 37 (06/14):</b> Presuming Good Intent</li> <li>_____ <b>VOLUME 38 (07/14):</b> The Art of Developing Trust &amp; Personal Power</li> <li>_____ <b>VOLUME 39 (08/14):</b> Influencing through Negotiation</li> <li>_____ <b>VOLUME 40 (09/14):</b> Motivational Interviewing</li> <li>_____ <b>VOLUME 41 (01/15):</b> 2014 Region VIII Health Center Workforce Data</li> <li>_____ <b>VOLUME 42 (02/15):</b> Behavioral Health Integration for CHCs</li> <li>_____ <b>VOLUME 43 (03/15):</b> Retention of the Medical Provider at a CHC</li> <li>_____ <b>VOLUME 44 (04/15):</b> Student Loan Management and Repayment Options</li> <li>_____ <b>VOLUME 45 (05/15):</b> Customer Service: The Art of Caring</li> <li>_____ <b>VOLUME 46 (06/15):</b> Civility in the Workplace: Creating a Friendlier and More Productive Work Environment</li> <li>_____ <b>VOLUME 47 (07/15):</b> Asking for What You Want</li> <li>_____ <b>VOLUME 48 (08/15):</b> Facilitation of Problem Solving</li> <li>_____ <b>VOLUME 49 (09/15):</b> Cultural Competency: The Foundation of an Inclusive Environment</li> <li>_____ <b>VOLUME 50 (09/15):</b> Achieving Health Equity for LGBT People</li> <li>_____ <b>VOLUME 51 (02/16):</b> Exploring Behavioral Health Integration Models throughout Region VIII</li> <li>_____ <b>VOLUME 52 (04/16):</b> Utilizing Mindfulness to Reduce Stress and Prevent Burnout</li> <li>_____ <b>VOLUME 53 (05/16):</b> Enhancing Teambuilding</li> <li>_____ <b>VOLUME 54 (06/16):</b> Decreasing Negative Attitudes</li> <li>_____ <b>VOLUME 55 (07/16):</b> Establishing Boundaries</li> <li>_____ <b>VOLUME 56 (08/16):</b> Caring for Difficult Patients</li> <li>_____ <b>VOLUME 57 (09/16):</b> Care of Elderly Persons</li> <li>_____ <b>VOLUME 58 (03/17):</b> 2016 Region VIII Health Center Workforce Data</li> <li>_____ <b>VOLUME 59 (08/17):</b> Institutional Strategies for Promoting Resilience and Reducing Burnout</li> </ul> |
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**NOTE:** For more information about each item, please refer to **CHAMPS Lending Library – Descriptions of Clinical and Non-Clinical Resources.**

CHAMPS Archived Distance Learning Events on CD-ROM and other resources are also available for purchase. For information and order forms, visit <http://CHAMPSonline.org/tools-products/publications-electronic-media/champs-electronic-media>.