



CHAMPS PRODUCTS AVAILABLE FOR PURCHASE: DESCRIPTIONS OF CLINICAL AND NON-CLINICAL TOOLS, RESOURCES, AND PUBLICATIONS

EXAM ROOM POSTERS

Antibiotics Posters (2001)* – Laminated 8.5" x 11"

These posters highlight the reasons why clinicians do not routinely prescribe antibiotics for viral infections. They are available in Spanish and English.

CLINICAL REFERENCE/POCKET CARDS

Oral Health Pocket Card (2015)* - Laminated 3.75" x 7"

This card details normal tooth eruption dates, treatment for avulsed permanent teeth, oral and head/neck cancer examination, common prescriptions for dental problems, and American Dental Association pain management guidelines.

Medical Spanish Pocket Card Set (2006-2007) – Laminated, 3 ¾" x 7 ¼"

These two double-sided bound cards, produced by Borm Bruckmeier Publishing, provide medical terms, common questions, body parts, greetings, and exam terminology in English and Spanish.

Prescribing in Spanish Pocket Card (2015)* – Laminated 4" x 8"

This card, produced by CHAMPS, provides phrases in English and Spanish related to prescribing medications, such as how to's, frequencies, cautions, and warnings.

Screening, Brief Intervention, Referral to Treatment (SBIRT) for Alcohol Use Pocket Card (2008) – Laminated 3 ¼" x 4 ¼"

This double-sided reference card, provided by SBIRT Colorado, provides SBIRT program guidelines including questions to ask, criteria for a positive screen, healthy range of use, etc.

WELLNESS PAGES

Patient Education Handouts (2003)* - Color, Double Sided 8.5"x11"

These handouts support evidence based preventive care provided by clinicians; each is specific to age groups and gender and written at a lower literacy level. Available age levels include: Teens, Women 21-49, Women 50-64, Women 65+, and Men.

PATIENT EDUCATION VIDEO/DVD – BABY BOTTLE TOOTH DECAY (2001)

Baby Bottle Tooth Decay is 16 minutes long, and is available in English and Spanish on video, and in English on DVD. The presentation is designed to help parents understand the importance of proper dental care. It educates parents on implementing a beneficial oral health regimen with the active participation of their children, and covers early detection and prevention, the impact of sugars, healthy snack suggestions, proper use of fluoride, and proper brushing and flossing techniques.

INTRODUCTORY TQM/CQI VIDEO/DVD SERIES (1997)

This four hour series on **Total Quality Management and Continuous Quality Improvement (TQM/CQI)** is available on video or DVD. Covered topics include: Introduction & Key Definitions, TQM & CQI in Health Care, CQI Process & Tools: Beginning the Journey, CQI Process & Tools: The Next Steps, Advanced TQM/CQI Processes: Team Decision-Making, and Case Study: CQI Team Approach to Solving a Clinical/Administrative Problem. The series comes with a three-ring binder of related and additional information including a pocket guide.

REGIONAL PUBLICATIONS**

CHAMPS 2016 Region VIII Health Center Salary, Benefits, Turnover, and Vacancy Survey Report

This report provides an analysis of data from Region VIII Health Center Program Grantees (primarily Community, Migrant, and Homeless Health Centers), enabling these Health Centers to determine if their salary and benefits packages are competitive in comparison with similar organizations within the region.

CHAMPS 2017-2018 Region VIII Health Center Directory

This publication contains contact information for all Region VIII Health Center Program Grantees including satellite sites. The directory lists administrators and clinicians working at each site, and includes information on each of the State Primary Care Associations in Region VIII.

*Download these products from the CHAMPS website at no charge: <http://CHAMPSonline.org/tools-products/clinical-resources>.

**View these products on the Members Only section of the CHAMPS website: <http://CHAMPSonline.org/Members-Only.html>.

Download a **CHAMPS Products Order Form** at <http://CHAMPSonline.org/tools-products>.

CHAMPS PRODUCTS AVAILABLE FOR PURCHASE, CONTINUED

CHAMPS ARCHIVED DISTANCE LEARNING EVENTS ON CD-ROM

Each presentation is 60-90 minutes long, and the CD-ROMs include the audio and visual presentation(s) plus downloadable handouts and evaluation forms. Continuing Education credit is not available for these CD-ROMS.

- Volume 1 (03/04 – 10/04):** Employment Law, *Jim Miles, Esq.*; Intermediate Billing & Coding, *Maureen Hong, PA, FNP, MHA*; Health Center Preparedness for Emerging Infections & Bioterrorism, *Adi Gundlapalli, MD, PhD*; Signs and Symptoms of Oral & Oral Pharyngeal Cancer, *John McDowell, DDS*; Electronic Medical Records, *Chris Tonozzi, MD*
- Volume 2 (11/04 – 02/05):** Managing Acute Otitis Media, *Peggy Kelley, MD*; Customers Only Want Two Things, *Kevin Miller*
- Volume 3 (05/05):** Intro. to CPT Coding, *Maureen Hong, PA, FNP, MHA*
- Volume 4 (07/05):** CHC Boards: Legal Roles & Responsibilities, *Henry Granger, MEd*
- Volume 5 (11/05):** Rheumatoid Arthritis & Osteoarthritis Treatment, *David H Collier, MD*
- Volume 6 (04/06):** Opioids for Chronic Pain: Striking a Balance, *Richard L Brown, MD, MPH*
- Volume 7 (06/06):** Dealing with the Cranky, Crusty & Crabby: Serving the Difficult Customer, *Kevin R Miller*
- Volume 8 (11/06):** Practical Approaches to Managing Your Overweight and Obese Patients, *Victoria Catenacci, MD*
- Volume 9 (02/07):** Gestational Diabetes: New Concepts, New Guidelines, *Linda Barbour, MD*
- Volume 10 (03/07):** Promoting Tobacco Cessation: Treatment Recommendations & Systems Changes for CHCs, *Jeffrey J Cain, MD*
- Volume 11 (10/07):** Change for the Better Series, Session 1 - Creating Positive Work Relationships: Tools for Increasing Trust & Building Commitment to Shared Goals, *Libby Wagner*
- Volume 12 (12/07):** Change for the Better Series, Session 2 - Introduction to Ethical Influencing: Asking for What You Want and Making Behavior Requests, *Libby Wagner*
- Volume 13 (01/08):** Medications for Diabetes and Its Complications: a Case-Based Approach, *Laura Shane-McWhorter, PharmD*
- Volume 14 (02/08):** Change for the Better Series, Session 3 - Confrontation without Conflict: How to Address Difficult Issues Directly and Respectfully, *Libby Wagner*
- Volume 15 (05/08):** Intro. to SBIRT Series, Session 1 – How to Implement Screening, Brief Intervention, Referral to Treatment (SBIRT), *John Higgins-Biddle, PhD*
- Volume 16 (06/08):** Oral Health Basics for the Primary Care Provider, *Michael Crutcher, DDS*
- Volume 17 (08/08):** Intro. to SBIRT Series, Session 2 – Brief Intervention and Brief Therapy, *Anjali Nandi, MA, LAC, MAC, and Tracey Ayers, LPC, CAC III*
- Volume 18 (10/08):** Intro. to SBIRT Series, Session 3 – New Clinical Guidelines for Alcohol and Substance Use Screening, Brief Intervention, and Referral to Treatment, *Perry Dickinson, MD*
- Volume 19 (04/09):** Lifestyle Modification for Prevention and Management of Diabetes Mellitus, *Michael T. McDermott, MD*
- Volume 20 (06/09):** The Culture of Customer Service, *Lisa Mouscher*
- Volume 21 (07/09):** Customer Service - The Art of Caring, *Lisa Mouscher*
- Volume 22 (01/10):** Successful Recruitment in Challenging Times, *Cherith Flowerday*
- Volume 23 (02/10):** Multimodal Approach to the Treatment of Chronic Pain, *Kris Robinson, PhD*
- Volume 24 (08/10):** Managing Change Series Staff Session 1 – Change as a Process, *Patricia Moten Marshall*
- Volume 25 (10/10):** Managing Change Series Staff Session 2 – Roles within the Change Process, *Patricia Moten Marshall*
- Volume 26 (12/10):** Managing Change Series Staff Session 3 – Resistance to Change, *Patricia Moten Marshall*
- Volume 27 (03/11):** Bipolar Disorder vs. Borderline Personality Disorder: How to Tell the Difference and Why It Matters, *Andrea Auxier, Ph.D and Katrin Seifert, Psy.D*
- Volume 28 (03/11):** Pharming: Implementing, Utilizing, & Maximizing 340B Pharmacy Programs, *Donavan Smith, RPh*
- Volume 29 (05/11):** Meaningful Use for CHCs: From Visionary Concept to Actualized Practice, *Christopher Tonozzi, MD & Heather Stocker*
- Volume 30 (07/11):** National Health Service Corps: Making NHSC Work for You, *Erica Grover, MPH*
- Volume 31 (12/12):** Salary Data, Compensation Structures, and R&R Metrics, *Andrea Martin & Lara Salazar*
- Volume 32 (03/13):** Health Center R&R: Maximize Your Success, *Andrea Martin & Julie Reinders*
- Volume 33 (06/13):** Patient Care Teams: Transforming the Primary Care Practice, *Bonni Brownlee*
- Volume 34 (03/14):** Improving Diabetes Care through Group Visits and Patient-Centered Medical Home (PCMH) Principles, *Karen Funk, MD, MPP*
- Volume 35 (04/14):** Tell Your Money Who's Boss – Get the Most Out of Your Paycheck, *Amy Fidelis and Carlos Colón*
- Volume 36 (05/14):** Create Great Credit, *Amy Fidelis and Carlos Colón*
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- Volume 38 (07/14):** The Art of Developing Trust & Personal Power, *Maria Agnew*
- Volume 39 (07/14):** Influencing through Negotiation, *Maria Agnew*
- Volume 40 (09/14):** Motivational Interviewing, *Yvonne Kellar-Guenther, PhD*
- Volume 41 (01/15):** 2014 Region VIII Health Center Workforce Data, *Andrea Martin*
- Volume 42 (02/15):** Behavioral Health Integration Models for CHCs, *Angela Green, PsyD*
- Volume 43 (03/15):** Retention of the Medical Provider at a CHC, *Matt Pflieger, DO*
- Volume 44 (04/15):** Student Loan Management and Repayment Options, *Carlos Colón*
- Volume 45 (05/15):** Customer Service - The Art of Caring, *Lisa Mouscher*
- Volume 46 (06/15):** Civility in the Workplace, *Lisa Mouscher*
- Volume 47 (07/15):** Asking for What You Want, *Maria Agnew*
- Volume 48 (08/15):** Facilitation of Problem Solving, *Maria Agnew*
- Volume 49 (09/15):** Cultural Competency: The Foundation for an Inclusive Environment, *Cerise Hunt, MSW*
- Volume 50 (09/15):** Achieving Equity in Health Care for LGBT People, *Kevin Ard, MD, MPH*
- Volume 51 (02/16):** Exploring Behavioral Health Integration Models throughout Region VIII, *Angela Green, PsyD, Johnathan Muther, PhD, Sandi Larsen, M.Ed., LCPC, LAC, Norma Randall, BSN*
- Volume 52 (04/16):** Utilizing Mindfulness to Reduce Stress and Prevent Burnout, *Lisa Hardmeyer Gray*
- Volume 53 (05/16):** Enhancing Teambuilding, *Edward Leigh*
- Volume 54 (06/16):** Decreasing Negative Attitudes, *Edward Leigh*
- Volume 55 (07/16):** Establishing Boundaries, *Edward Leigh*
- Volume 56 (08/16):** Caring for Difficult Patients, *William Robiner, PhD*
- Volume 57 (09/16):** Interpersonal Considerations for Care of Elderly Persons, *Leslie Hasche, PhD, MSW*
- Volume 58 (03/17):** 2016 Region VIII Health Center Workforce Data, *Andrea Martin*
- Volume 59 (08/17):** Institutional Strategies for Promoting Resilience and Reducing Burnout, *Liz Lawrence, MD, FACP*
- Volume 60 (01/18):** Staff Retention through Workplace Wellness, *Lisa Hardmeyer Gray and Gary Campbell*