



CHAMPS LENDING LIBRARY BORROWING FORM

How the CHAMPS Lending Library Works:

Region VIII Health Centers* and Primary Care Associations may borrow items at no cost for up to four (4) weeks by completing and submitting this form. Items may be renewed for another two (2) weeks by calling or emailing the CHAMPS Administrative Assistant, if there is not a waiting list. If items are not returned by the due date, CHAMPS will place a courtesy call and send an email reminder. If the items are not returned after that time, CHAMPS will bill the borrower a non-return charge for the item (charges are detailed on the reverse of this form). To assure easy return, a postage paid, pre-addressed envelope will be included with the borrowed resources.

All Other Organizations may borrow items for up to four (4) weeks by completing and submitting this form and mailing a non-refundable fee (as listed next to each resource on the reverse of this form) to CHAMPS. For items not returned by the due date, CHAMPS will place a courtesy call and send an email reminder. If the items are not returned after that time, CHAMPS will bill the borrower a non-return charge for the item (charges are detailed on the reverse of this form). To assure easy return, a postage paid, pre-addressed envelope will be included with the borrowed resources.

**Region VIII Health Centers: Health Center Program Grantees and FOHC Look-Alikes, including all satellite sites, in CO, MT, ND, SD, UT, and WY.*

Visit <http://CHAMPSonline.org/events-trainings/region-viii-health-centers-and-primary-care-associations> to determine if your organization qualifies.

To check out Lending Library resources, complete the information below and use the reverse of this form to indicate which items you would like to borrow. Mail or fax this form with any required payment to the address shown below.

Name and Title _____

Organization _____

Mailing Address _____

City _____ State _____ Zip _____

Telephone (_____) _____ Fax (_____) _____

E-Mail _____

I agree to the terms stated above:

Signature _____ **Date** _____

CHAMPS Non-Members Fee TOTAL ENCLOSED (payable to CHAMPS) \$ _____

(See reverse of this form for fees associated with each item.)

Please include check for any fees due, made payable to CHAMPS, with order form.

Please allow two to three weeks for delivery. Thank you.

**CHAMPS, Attn.: Administrative Assistant
600 Grant Street, Suite 800, Denver, CO 80203
Phone (303) 861-5165 ~ Fax (303) 861-5315**

www.CHAMPSonline.org
MWright@CCHN.org

For Administrative Use Only

Date Request Received: _____ Date Sent: _____

Date Due: _____ Date Returned: _____

CHAMPS LENDING LIBRARY LIST OF RESOURCES

Please place an X or check mark on the line next to the item(s) you wish to borrow.

Note any applicable non-member charges on the front of this form.

PRINCIPLES OF MANAGING PEOPLE AND QUALITY FOR MEDICAL DIRECTORS (2003)

Non-member borrowing fee is \$25 (non-refundable); Non-return charge is \$100

BASICS FOR DENTAL DIRECTORS (2003)

Non-member borrowing fee is \$25 (non-refundable); Non-return charge is \$100

MANAGEMENT OF ACUTE BACK PAIN & COMMON MUSCULOSKELETAL INJURIES (2003)

Non-member borrowing fee is \$15 (non-refundable); Non-return charge is \$75

RIOS ASSOCIATES SPANISH LANGUAGE COMPLETE COURSE SET (2004, 2006)

Non-member borrowing fee is \$50 (non-refundable); Non-return charge is \$400

COUNSELING OVERWEIGHT AND OBESE PATIENTS (2006)

Non-member borrowing fee is \$15 (non-refundable); Non-return charge is \$75

CHAMPS ARCHIVED DISTANCE LEARNING EVENTS on CD-ROM

Non-member borrowing fee is \$10 per item (non-refundable); Non-return charge is \$75 per item.

- # of CHC Boards: Legal Roles & Responsibilities (July 2005)
- # of Tobacco Cessation (March 2007)
- # of Creating Positive Work Relationships (Oct. 2007)
- # of Introduction to Ethical Influencing (Dec. 2007)
- # of Confrontation without Conflict (Feb. 2008)
- # of How to Implement SBIRT (May 2008)
- # of Oral Health Basics (June 2008)
- # of Brief Intervention & Brief Therapy (Aug. 2008)
- # of The Culture of Customer Service (June 2009)
- # of Customer Service: The Art of Caring (July 2009)
- # of Successful Recruitment in Challenging Times (Jan. 2010)
- # of Change as a Process (Aug. 2010)
- # of Roles within the Change Process (Oct. 2010)
- # of Resistance to Change (Dec. 2010)
- # of Salary Data, Compensation Structures, & R&R Metrics (Dec. 2012)
- # of Health Center R&R: Maximize Your Success (March 2013)
- # of The Physician Recruitment Makeover (April 2013)
- # of Patient Care Teams (June 2013)
- # of Improving Diabetes Care through Group Visits & PCMH (March 2014)
- # of How to Recruit & Retain Veterans in CHCs (Nov. 2013)
- # of Tell Your Money Who's Boss (April 2014)
- # of Create Great Credit (May 2014)
- # of Presuming Good Intent (June 2014)
- # of The Art of Developing Trust & Personal Power (July 2014)
- # of Influencing through Negotiation (Aug. 2014)
- # of Motivational Interviewing (Sept. 2014)
- # of 2014 Region VIII Health Center Workforce Data (Jan. 2015)
- # of Behavioral Health Integration Models for CHCs (Feb. 2015)
- # of Retention of the Medical Provider at a CHC (March 2015)
- # of Student Loan Management & Repayment Options (April 2015)
- # of Customer Service: The Art of Caring (May 2015)
- # of Integrating O&E Into CHC Workflow (May 2015)
- # of Civility in the Workplace (June 2015)
- # of Building Effective Community Partnerships (June 2015)
- # of Asking for What You Want (July 2015)
- # of School-Based Outreach (July 2015)
- # of Cultural Competency (Sept. 2015)
- # of Achieving Health Equity for LGBT People (Sept. 2015)
- # of Motivating Consumers to Enroll in Coverage (Sept. 2015)
- # of Exploring Behavioral Health Integration Models throughout Region VIII (Feb. 2016)
- # of Utilizing Mindfulness to Reduce Stress & Prevent Burnout (April 2016)
- # of Enhancing Teambuilding (May 2016)
- # of Providing Effective Assistance to Survivors of

- Domestic Violence (May 2016)
- # of Decreasing Negative Attitudes (June 2016)
- # of Establishing Boundaries (July 2016)
- # of Assisting Clients with Complex Medical Needs (July 2016)
- # of Caring for Difficult Patients (Aug. 2016)
- # of Engagement & Advocacy for O&E Staff (Aug. 2016)
- # of Care of Elderly Persons (Sept. 2016)
- # of Habits of Highly Effective Assisters (Sept. 2016)
- # of 2016 Region VIII Health Center Workforce Data (March 2017)
- # of Building an Effective Physician Recruitment Strategy (May 2017)
- # of Ensuring Credentialing & Privileging Practices are Operational Site Visit Ready (June 2017)
- # of A Guide to Storytelling (June 2017)
- # of Leveraging O&E Assisters in CHCs (July 2017)
- # of Institutional Strategies for Promoting Resilience & Reducing Burnout (Aug. 2017)
- # of Strengthening Your Compassion Resiliency Toolkit (Aug. 2017)
- # of Staff Retention through Workplace Wellness (Jan. 2018)
- # of Understanding & Implementing Foundations of Team-Based Care (Jan. 2018)
- # of Strategies for Maximizing the Care Team (Feb. 2018)
- # of Effective Team Communication with the Patient in Mind (March 2018)
- # of Integrating Motivational Interviewing into Clinic Workflow (April 2018)
- # of UDS Reporting for Migratory & Seasonal Agricultural Workers (April 2018)
- # of Identifying Migratory & Seasonal Agricultural Workers in Your CHC (April 2018)
- # of Recruiting in an Integrated Care Model (May 2018)
- # of Spreading & Sustaining Team-Based Care (May 2018)
- # of Assessing Organizational Readiness for Change (June 2018)
- # of Developing Community Partnerships (June 2018)
- # of Area Health Education Centers (AHECs) (June 2018)
- # of The Role of Place in Team-Based Care (June 2018)
- # of Best Practices to Support Veterans in Your Organization (July 2018)
- # of Utilizing Data Effectively to Advance Team-Based Care (Aug. 2018)
- # of The Silent Crisis: Engaging Immigrant Populations in Your Health Center (Aug. 2018)
- # of Supporting O&E in Your CHC (Sept. 2018)
- # of Preparing for Open Enrollment 6 (Sept. 2018)
- # of The Opioid Crisis in Region VIII (Jan. 2019)
- # of Addressing Stigma Against Patients with Substance Use Disorders (Jan. 2019)
- # of 2018 Region VIII Health Center Workforce Data (March 2019)

CHAMPS Archived Distance Learning Events on CD-ROM and other resources are also available for purchase. For information and order forms, visit <http://CHAMPSonline.org/tools-products/publications-electronic-media/champs-electronic-media>.

NOTE: For more information about each item, please refer to **CHAMPS Lending Library – Descriptions of Clinical and Non-Clinical Resources**.