**Department:** Pharmacy

**Reports To:** Pharmacy Director or Clinical Pharmacy Program Director

**Job Summary:** The Clinical Pharmacist/Diabetes Specialist will be responsible and co-coordinating with a registered dietician to direct, implement, and conduct ongoing evaluation of the [CHC] Diabetes Treatment and Prevention Program with the objectives of health, education, nutrition education, and managing patients with diabetes using insulin (both Type 1 and Type II diabetes).

The Clinical Pharmacist/Diabetes Specialist will provide collaborative drug therapy management services; assist medical personnel and patients with drug information and identification; develop and sustain productive patient relationships; make patient needs a primary focus; evaluate and resolve potential drug therapy problems identified through any and all available sources; interview patients to obtain information regarding drug use, drug allergies/sensitivities and document the information in the patient’s medical record or pharmacy information system; confer with medical personnel regarding care and treatment of patient related clinical diagnosis, drug combinations, and dosage forms, and other factors that might influence the course of treatment and the activity of the drugs, including drug identification, suggesting changes in drug therapy and/or use as appropriate.

The person holding this position will provide direction to pharmacy interns, residents, pharmacy technicians, and other pharmacy personnel, staffing the outpatient pharmacy when needed. This position requires travel between and staffing at multiple primary care clinics.

**Essential Duties and Responsibilities:**

* **Patient Care**
* Responsible for providing collaborative drug therapy management (CDTM) services in their designated [CHC] clinics with special emphasis on patients with diabetes who use insulin.
* Assess the patient, adjust medications, screen for drug interactions and adverse effects, provide disease/medication education, and explore opportunities to simplify and/or decrease the cost of the medication regimen according to the CDTM guideline for which the patient is referred.
* Provide services in compliance with [CHC] policy, the [state] Board of Pharmacy, and the [state] Board of Medical Examiners rule for CDTM.
* **Educator**
* Provide education to [CHC] a patients, providers, and medical staff with a special emphasis on patients with diabetes who use insulin. Patient education will be provided one-on-one during a clinic visit, at group visits, or as part of disease-specific initiatives.
* Provide staff education including teaching or training nurses, medical assistants, and medical team members as appropriate. Provider education will be presented by the Clinical Pharmacist in both written and verbal format.
* Act as a drug therapy resource to providers and other members of the health care team.
* **Project Management: Quality Improvement/Research**
  + Assist in leading/managing multidisciplinary teams focused on quality improvement, outcomes research, and disease management projects with the goal of improving the quality of healthcare provided to [CHC] patients.
  + Participate in the creation and/or review of protocols involving medication use at the center.
* **Pharmacy Support** 
  + Work to help design and operationalize innovative projects to improve the quality and cost effectiveness of pharmacy prescribing within [CHC].
* **Preceptor**
* Participate in the preceptorship of pharmacy students. May also work to set up a pharmacy residency rotation at [CHC].
* **Outpatient Staff Pharmacist**
* Staff the outpatient pharmacy, responsible for the day-to-day operation of the pharmacy according to state and federal law, including counseling patients on all new prescriptions, medication reviews, supervising performance and accuracy of technical staff, ensuring quality customer service and observance of HIPAA requirements regarding patient confidentiality .
* **Supervision**
* Provide training, support, and ongoing feedback to Clinical Pharmacy Technicians.

**HIPAA Requirements**

The clinical pharmacist will have access to PHI (protected health information) in the course of carrying out their duties. Applying the minimum necessary standard of HIPAA, the designated record sets to which this employee will have access include: the full medical record; the pharmacy patient chart; the demographic and scheduling information of the practice management systems; and all information in the pharmacy management computer system including billing and insurance information, prescription files, and patient profiles.

**Competencies:**

* Teamwork – Ability to effectively support team members to accomplish daily activities and support colleagues in other areas to accomplish common goals
* Respectful –Conduct that respects the organization’s Mission, Vision and Value, colleagues, patients, and customers
* Multi-tasking and Flexibility – Must have ability to manage multiple priorities effectively and adapt to continuous changes while maintaining stakeholder engagement and ensuring quality outcomes
* Reliability and Punctuality – Ability to be at workwhen scheduled and on time
* Customer Satisfaction– Strong customer service skills with ability to deal with difficult and stressful situations

**Board of Pharmacy Requirements**

* Registered Pharmacist in good standing with the State of X, or Pharm.D. degree
* Preceptor registration is required
* Must not have any sanctions or restrictions on pharmacy license

**Other Requirements**

* CDE (Certified Diabetes Educator) or ability to obtain CDE within one (1) year of employment
* Strong commitment to working with patients and staff from a wide range of ethnic, economic, cultural, and social backgrounds
* PGY1 Residency training or equivalent experience required
* Advanced training in Ambulatory Care and Chronic Disease Management strongly desired
* Good patient, provider, and staff communication skills. Spanish or other foreign language skills strongly desired

**Physical Requirements – Percentage of time spent:**

* Standing/Walking: up to 100% and sitting up to 50%
* Lifting/Carrying: less than 5%, may occasionally lift up to 30 lbs.
* May stoop or bend, reach frequently, and use step stool occasionally
* Must be able to type and read for extended periods
* Must be able to open and close prescription and patient vials.

**Working Environment/Physical Hazards:**

* Work in well-lighted, ventilated environment.
* May be exposed to drug vapor or particles (powdered antibiotics that are reconstituted, for example) and/or blood borne pathogens if pharmacist participates in disease state management activities.
* May be exposed to potentially hazardous chemicals occasionally.

**Equipment Used:**

* Computer: Pharmacy software, databases and word processing
* Telephone: must be able to hear and communicate
* Fax/copier and Cash Register (all employees required to have basic training)
* Glucometers and point-of-care lab monitoring
* Equipment necessary to measure vitals (blood pressure cuff, scale, etc.)

**Immunization:** Staff member must meet immunizations requirements as stated in [CHC]’s immunization policy**.**