

The Board's Role to Support Patient Centered Medical Homes

NACHC P&I March 25, 2011

Jessica Sanchez, FNP, MSN Quality Director,
Colorado Community Health Network

jessica@cchn.org

What is a Patient Centered Medical Home?

- Patient Centered Medical Home is an approach to providing comprehensive primary care for individuals in a healthcare setting that facilitates partnerships between individuals and family and their personal clinicians.
- Care is integrated, coordinated and quality and safety are the hallmarks of a medical home.



Why Create a Medical Home?

- ☐ Reduced Health Disparities
- ☐ Improved clinical outcomes
- ☐ Improved staff satisfaction
- ☐ Improved patient satisfaction
- ☐ Improved operational efficiencies
- ☐ Reduced cost of Health Care



Measuring Medical Home Transformation: Safety Net Demo

- ☐ Practice Transformation Measures
- ☐ Clinical Measures
- ☐ Patient Experience Measures
- ☐ Clinician and Staff Satisfaction Measures
- ☐ Cost



Key to Success: Engaged Leadership

- ❑ PCMH transformation requires the visible and sustained engagement and tangible support of a wide range of leaders within the practice.
- ❑ To drive and sustain PCMH transformation, leaders must provide the vision for change, help identify changes to test, and build and sustain the will within the practice for transformation.



Take Action:

- ❑ Find out what your state is doing for PCMH
- ❑ As your CHC director what your CHC is doing about PCMH
- ❑ Find out what your Primary Care Association is doing to provide TA to CHCs in your state

Take Action:

- ❑ Find out what is going in your state (Medicaid and Insurance Plans)
- ❑ Learn about the free TA opportunities available in your state (NCQA, TJC)
- ❑ Evaluate Return on Investment
- ❑ Educate the community

The Board's Role to Support Patient Centered Medical Homes

NACHC P&I March 25, 2011

Cheryl White, CEO, SEMO Health Network

Evelyn Pulliam, Board Member

7 sites; 19,000 users; 80,000 encounters

Take Action :

- ❑ Become an active voice by talking to your CEO about PCMH
- ❑ Become an informed board member: Ask for information and read to stay informed

Thank You!

Questions?